

SweepBank's General Terms and Conditions

The General Terms and Conditions always govern the business relationship between the Customer and Ferratum Bank p.l.c. (hereinafter referred to as the „SweepBank “). In addition to these General Terms and Conditions, the following Schedules and the List of Prices and Services, shall also govern the business relationship between the Customer and SweepBank, but only to that extent the Customer has subscribed for the relevant Services:

- Schedule A – Conditions for the Opening of the SweepBank Current Account and SweepBank Savings Account. .
- Schedule B – Conditions for the SweepBank Card
- Schedule B.1 – Conditions for the Use of SweepBank Card through Apple Pay
- Schedule B.2 – Conditions for the Use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments
- Schedule C – Conditions for Payments and Credit Transfers
- Schedule D – Conditions for Mobile Banking
- Schedule E – Conditions for the SweepBank Term Deposit
- Schedule F - Definitions
- List of Prices and Services
- Depositor Information Sheet

BASIC RULES GOVERNING THE RELATIONSHIP BETWEEN CUSTOMER AND SWEEPBANK

1. Scope of application and amendments of these General Business Conditions and the Conditions for particular business relations

(1) Scope of application

(1.1.) In order to accept the agreement, Customer declares to have read and understood these General Terms and Conditions, the Schedules, the List of Prices and Services and the Depositor Information Sheet available for Customer here above.

(1.2) The General Terms and Conditions, the Schedules applicable to those Services subscribed by the Customer, the List of Prices and Services, together govern the entire business relationship between SweepBank and the Customer and shall together be referred to as the “Agreement”. The opening of a SweepBank Savings Account (see Schedule A), the opening of a SweepBank Term Deposit (Schedule E), and the use of the SweepBank Card through Apple Pay (Schedule B.1), through

the SweepBank Platform for Mobile Contactless Payments (Schedule B.2) are subject to the subscription by the Customer of the relevant services after entering into the Agreement.

(1.3) To enter into the Agreement, the Customer must submit an Application including all required details and documentation on the dedicated section of the Website or on the SweepBank Mobile App or through the manual onboarding process established by SweepBank. SweepBank has absolute discretion whether to offer such possibility to the Customer or otherwise and whether to accept the application of the Customer or otherwise.

(1.4) The Customer before submitting the Application shall receive a copy of the General Terms and Conditions together with the relevant Schedules, the List of Prices and Services, the Depositor Information Sheet, and the Precontractual Information Document.

(1.4.1) If the Customer is offered the possibility and applies for the SweepBank Term Deposit, he/she shall also receive the Annex to SweepBank Term Deposit. By ticking the appropriate boxes, the Customer declares to have read and understood and to accept the Agreement, the Depositor Information Sheet and, if relevant, the Annex to SweepBank Term Deposit.

(1.5) At any time during the business relationship with SweepBank, an updated copy of the General Terms and Conditions shall be made available to the Customer on durable format (e.g. PDF) on the dedicated section of the Website or on the SweepBank Mobile App. The Customer shall also have the right to receive such copy on request, contacting by email SweepBank's Customer Support at help.de@sweepbank.com or through the Customer's Mobile Account.

(1.6) By submitting the Application, the Customer understands that he or she:

(1.6.1) has provided true, correct and complete information to SweepBank and that he or she will inform SweepBank as soon as possible whenever there is a change to such information or in the event that he or she notices that any information submitted was erroneous or otherwise untrue, incorrect or incomplete;

(1.6.2) has read the Agreement in good time before she/he was bound by it, understands the content and agrees with the provisions contained therein;

(1.6.3) has entered into this Agreement of his/her free will and has not concluded the Agreement under threat, duress, or in distress or under strikingly unfavourable conditions with regard to his/her personal and financial circumstances;

(1.6.4) is not a politically exposed person and that he or she shall inform SweepBank within 24 hours upon becoming a politically exposed person;

(1.6.5) is not obtaining the Services for the benefit of or on behalf of somebody else. If the Customer is being provided with the Services or otherwise acting on behalf of another person, he/she shall inform SweepBank immediately, in which case the Customer understands that additional measures will have to be applied and accepts that SweepBank may refuse to enter into the Agreement or to be provided with the Services or may, impose additional conditions on both the agent and his/her principal;

(1.6.6) will make good any damage caused by any culpable breach by him or her of any of the confirmations contained in this clause or any of his or her obligations in terms of the Agreement in accordance with the applicable legal provisions.

(1.7) SweepBank shall, at any time during the term of the Agreement, have the right to identify and verify the identity of the Customer as well as request other information from any Customer which might be relevant to SweepBank to make a decision as to whether to grant Services or otherwise to the Customer. The Customer, by concluding the Agreement, undertakes to fulfil all Ferratum's requests in terms of this clause.

(1.8) SweepBank shall inform the Customer by means of an e-mail about its decision to enter into the Agreement or otherwise. The Agreement is considered concluded at the point in time that the Customer is informed by e-mail that SweepBank has accepted to enter into the Agreement.

(2) Products and Services

(2.1) SweepBank Current Account

The SweepBank Current Account is an interest free mobile payment account which you can exclusively manage on the SweepBank Mobile APP (Mobile Banking) and into which you can deposit funds from other banks, as well as transfer money to your own accounts with SweepBank or to other banks. The current account agreement covers the issue of the SweepBank Card, the use of the Mobile Banking and payments and credit transfers. For more information on the SweepBank Current Account, reference should be made to Schedule A, Schedule B, C and Schedule D.

(2.2) SweepBank Savings Account

The Customer may be also offered the possibility to apply for a maximum of five (5) SweepBank Savings Accounts. You can only have a SweepBank Savings Account if you have a SweepBank Current Account. The SweepBank Savings Account is an online saving account into which you can deposit funds from your SweepBank Current Account. You can also transfer funds from your SweepBank Savings Account to your SweepBank Current Account. The SweepBank Savings Account will yield interest at a rate that will be determined by SweepBank from time to time. The applicable rates can be obtained from the List of Prices, from SweepBank's Website, your SweepBank Mobile Account or from the SweepBank Customer Support Centre. For more information on the SweepBank Savings Account, reference should be made to Schedule A..

(2.3) SweepBank Card

The SweepBank Card shall be issued by SweepBank upon the successful completion of the opening of the SweepBank Current Account.

Once activated, the Card shall allow the Customer to perform:

- i) NFC (so called "near field communication") payments at a physical POS (point of sale) through Your Card either in contactless mode or via Your smartphone (iPhone or Android);
- ii) physical payments;
- iii) online payments; and
- iv) cash withdrawals.

For more information on the SweepBank Card, reference should be made to Schedule B, Schedule B.1., Schedule B.2.

(2.5) SweepBank Term Deposit

The SweepBank Term Deposit is an online fixed-rate and fixed-term deposit Account. In order to be able to open a SweepBank Term Deposit you must first have a SweepBank Current Account.

For more information on the SweepBank Term Deposit, reference should be made to Schedule E.

(3) Amendments

(3.1) Any amendments of these General Terms and Conditions, and/or Schedule A, Schedule B, Schedule C, Schedule D, Schedule E, Schedule F, and the List of Prices and Services shall be offered to the Customer on a durable medium no later than two (2) month before their proposed date of entry into force. If the Customer has agreed an electronic communication channel (e.g. mobile banking, message centre) with SweepBank within the framework of the business relationship, the amendments may also be offered through this channel. SweepBank will notify the Customer of the changes referred above through the message centre on your Mobile Account or by means of an email. The Customer may indicate either approval or disapproval of the amendments before their proposed date of entry into force. The amendments shall be deemed to have been approved by the Customer, unless the Customer has indicated disapproval before their proposed date of entry

into force. Upon the offer of such amendments SweepBank shall expressly draw the customer's attention to this consequent approval in its offer.

If the Customer is not in agreement with the amendments proposed to the General Terms and Conditions, and/or Schedule A with regards to the SweepBank Current Account, Schedule B, Schedule C, Schedule D, Schedule F, and the List of Prices and Services, the Customer can without delay and free of charge, and without imposition of sanctions, only terminate the whole Agreement before the proposed date of entry into effect of the relevant amendments. In that specific circumstance where the amendments proposed by SweepBank concern only Schedule A with regards to the Savings Account only and the Customer is not in agreement with such amendments, the Customer can without delay and free of charge, and without imposition of sanctions, terminate only Schedule A with regards to the Savings Account. Upon the offer of such amendments SweepBank shall expressly draw the Customer's attention to this right of termination.(3.2) Any amendments to the provisions relative to the Services under Schedule B.1 - Conditions for the Use of SweepBank Card through Apple Pay; Schedule B.2 - Conditions for the Use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments: shall be governed under the provisions of the relevant Schedule.

2. Banking secrecy and disclosures

(1) Banking secrecy

SweepBank has the duty to maintain secrecy about any Customer-related facts and evaluations of which it may have knowledge (banking secrecy).

(2) Disclosures

According to Article 34, para 2 of Chapter 371 - Maltese Banking Act, no past or present employees of SweepBank shall disclose any information on the Customer acquired in the performance of his duties or the exercise of his functions, except: (i) when authorised to do so according to any provisions of and/or any regulations adopted by the relevant authority under Chapter 371 - Maltese Banking Act; (ii) for the purpose of the performance of his duties or the exercise of his functions; (iii) when lawfully required to do so by any court or under a provision of any law; (iv) for the purpose of enabling the Central Bank of Malta or the Malta Financial Services Authority, to satisfy their respective obligations arising under Malta's international commitments; or (v) when the Customer expressly consents, in writing, to the disclosure of information relating to his affairs, to the extent authorised by the Customer.

(3) Data Protection

Please note the SweepBank's Privacy Policy available for you during your onboarding process and which is available anytime for download on the SweepBank's Website. In this Privacy Policy SweepBank informs comprehensively, i.e., about the collection, use and procession of personal when using the SweepBank Mobile App, when using the banking service(s) offered by SweepBank through the SweepBank's Website and / or through the SweepBank Mobile App, and when accessing the SweepBank's Website

SweepBank shall collect and process the Customer's Personal Data in accordance with the Privacy Policy which is published on the SweepBank's Website and/or available on the SweepBank Mobile App. The rights of the Customer to opposition and erasure of data as specified in the Privacy Policy cannot be used as a discharge mechanism or remission of debts; the exercise of these rights does not prevent the use of personal data to claim amounts due to SweepBank. The opposition and erasure rights only have effect "*pro - futuro*" both to terminate the business relationship linking SweepBank to the Customer, and for the future sending of advertising material or other future processing of data but do not imply inability to use Customer data to claim debts due and payable for the period in which the business relationship between the two persisted.

3. Liabilities, Waiver and Assignment

(1) Disturbance of business and Force Majeure

SweepBank shall not be liable for any losses caused by force majeure, riot, war or natural events or due to other occurrences for which SweepBank is not responsible and which are beyond SweepBank's control (e.g. pandemic, epidemic, strike, lock-out, traffic hold-ups, administrative acts of domestic or foreign public authorities).

(2) Waiver

SweepBank may, for promotional purposes, waive or reduce some or any obligations of the Customer contained in the Agreement for a limited time only provided that such waiver or reduction shall only apply to those Customers who satisfy the conditions of the promotion.

SweepBank shall have the right to choose not to enforce any of the provisions of the Agreement at any time and this shall not be construed as a waiver of any such provision and shall not affect the validity of the Agreement or any part thereof or SweepBank's right to enforce any provision in accordance with its terms.

(3) Assignment

The Customer shall not assign the rights and obligations under the Agreement without the consent of SweepBank.

4. Set-off limitations on the part of the Customer

Unless otherwise provided under any of the Schedules or additional conditions, the Customer may only set off claims against those of SweepBank if the Customer's claims are undisputed or the claims have been confirmed by a final court decision.

5. Right of disposal upon the death of the Customer

Upon the death of the Customer, any person who approaches SweepBank claiming to be the Customer's legal successor shall be required to furnish suitable proof to SweepBank of their entitlement under inheritance law.

If an official or certified copy of the testamentary disposition (last will or contract of inheritance) together with the relevant record of probate proceedings is presented to SweepBank, SweepBank may consider any person designated therein as heir or executor as the entitled person, allow this person to dispose of any assets and, in particular, make payment or delivery to this person, thereby discharging its obligations. This shall not apply if SweepBank is aware that the person designated therein is not entitled to dispose (e.g. following challenge or invalidity of the will) or if this has not come to the knowledge of SweepBank due to its own negligence.

INFORMATION AND COMMUNICATION

6. Periodic balance statements for SweepBank Current Account and SweepBank Savings Account

(1) Issue of periodic electronic balance statements

The Customer agrees that SweepBank will make available to the Customer:

- i. a monthly electronic Statement for the SweepBank Current Account and a yearly Statement of Fees of the SweepBank Current Account available on the Customer's Mobile Account free of charge and in English language; and
- ii. upon Customer's request, an electronic „ad hoc“ Statement of SweepBank Savings Account covering the period of time as specified in the request, available on the Customer's Mobile Account free of charge and in English language.

If the Customer would like SweepBank to send him a hard copy of a Statement either of SweepBank Current Account or of SweepBank Savings Account, the Customer can contact SweepBank anytime subject to the charge specified in the List of Prices and Services where applicable.

For the purpose of Customer's statements and transactions information, a Business Day runs from 8am to 3pm CET and instructions received later than 3pm CET shall be deemed to have been received the following Business Day.

(2) Time allowed for objections; approval by silence

Any objections a Customer may have concerning the incorrectness or incompleteness of a periodic balance Statement must be raised not later than six weeks after its receipt; if the objections are made in text form, it is sufficient to dispatch these within the period of six weeks. Failure to make objections in due time shall be considered as approval. Upon the issuing of such a periodic balance Statement, SweepBank shall expressly draw the Customer's attention to this consequence. The Customer may demand a correction of the Statement even after expiry of this period, but must then prove that the account was either wrongly debited or mistakenly not credited.

7. Communication

Customer shall provide SweepBank with specific instructions or information about his Profile and/or Mobile Account through the SweepBank Mobile App or by contacting the SweepBank's Customer Support Centre.

SweepBank will contact the Customer through the message centre in Customer's Mobile Account, by email, by post or by phone. SweepBank can be reached through the message centre in the Customer's Mobile Account, by contacting SweepBank's Customer Support Centre or via post at the address of Ferratum Bank p.l.c. Such notice will only be effective as from that time that SweepBank would have received it. Any notice sent by SweepBank to the Customer through the Mobile Account or through email address which the Customer would have communicated to SweepBank will be binding on the Customer upon receipt. If the Customer does not inform SweepBank about a change in his mailing address and, as a result, mail is returned to SweepBank, SweepBank may restrict access to the Mobile Account until SweepBank receives satisfactory proof of the Customer's new email address.

8. About Ferratum Bank p.l.c.

Ferratum Bank p.l.c. is a public limited company, registered under the laws of Malta with number C56251, with its registered address at ST Business Centre, 120 The Strand, Gzira GZR 1027, Malta. Telephone Number: +493031197203, e-mail address: help.de@sweepbank.com.

Ferratum Bank p.l.c. is licensed as a credit institution by the Malta Financial Services Authority, Mdina Road, Zone 1, Central Business District, Birkirkara, CBD 1010, Malta (<http://www.mfsa.com.mt/>).

Activities covered by the Licence issued to Ferratum Bank p.l.c.: Business of Banking, Payment Services (as defined in the Financial Institutions Act), Issuing and administering other means of payment (other than Payment Services as defined above), Guarantees and Commitments, Trading for own account in money market instruments, foreign exchange, financial futures and options, exchange and interest-rate instruments, transferable securities and any other activities which Ferratum

Bank p.l.c. may be authorised to carry out from time to time. Details on how Ferratum Bank p.l.c. is regulated by the Malta Financial Services Authority are available upon request.

DUTIES OF THE CUSTOMER TO COOPERATE

9. Duties of the Customer to cooperate

(1) Notification of changes

Customer shall notify SweepBank without delay of any changes in the Customer's personal details and address, as well as the termination of, or amendment to, any powers of representation towards SweepBank conferred to any person (in particular, a power of attorney). This notification duty is also mandatory where the powers of representation are recorded in a public register (e. g. the Commercial Register) and any termination thereof or any amendments thereto are entered in that register. Further notification requirements may arise from other legislation, in particular from the Maltese legislation on Money Laundering (Prevention of Money Laundering Act, the Prevention of Money Laundering and Funding of Terrorism Regulations, as well as Sub-Title IV A of the Criminal Code).

(2) Clarity of orders

Orders must unequivocally show their contents. Orders that are not worded clearly may lead to queries, which may result in delays. First and foremost, the Customer must ensure the correctness and completeness of his orders and the information the Customer provides within his orders, particularly the account number, the IBAN (International Bank Account Number) and BIC (Bank Identifier Code) as well as the currency. Amendments, confirmations or repetitions of orders must be designated as such.

(3) Collaboration duties.

SweepBank reserves the right to request additional information to the Customer, at any point in time, should this be deemed necessary for Compliance obligations as required by applicable law and Customer has the obligation to collaborate to such justified requests.

(4) Examination of and objections to notifications received from SweepBank

The Customer must immediately examine the Statements, the Statement of Fees, securities transaction settlements, declaration of profits, and any other statements, advices of the execution of orders as well as information on expected payments and consignments (advices), as to their correctness and completeness. The Customer must also raise any objections relating thereto immediately on learning of (i) any inconsistencies in the Statement, the Statement of Fees, the securities transaction settlements, the declaration of profits, and any other statements, advices of the execution of orders as well as information on expected payments and consignments concerned or (ii) of the unauthorized or erroneously executed payment.

(5) Notice to SweepBank in case of non-receipt of statements

The Customer must notify SweepBank immediately if the Statements or the Statements of Fees are not received. The duty to notify SweepBank also exists if the securities transaction settlements, the declaration of profits, and any other statements, advices of the execution of orders as well as information on expected payments and consignments, , are not received.

COST OF SWEEPBANK SERVICES

10. Fees applying to the services

The amount of fees for the Services, is set out in the "List of Prices and Services" as issued by SweepBank from time to time, and which is available from SweepBank's website or through the SweepBank Mobile App. If the Customer makes use of a service included therein, and unless otherwise agreed with SweepBank, the interest and charges stated in the List of Prices valid at the time of use of the service are applicable. Unless otherwise agreed, the charges for any services not included in the List of Prices which are provided following the instructions of the Customer and which can in the given circumstances, only be expected to be provided against remuneration, subject to prior agreement with the Customer.

TERMINATION AND WITHDRAWAL

11.1 Termination rights of the Customer

(1) Right of termination without cause

The Customer may at any time, subject to a one (1) month notice period, terminate either (a) the Agreement or (b) a particular business relationship, insofar as neither a term nor a diverging termination provision are agreed, by contacting SweepBank's Customer Support Centre or by sending SweepBank a message through the Customer's Mobile Account, unless another method for termination is stipulated in the relevant schedule.

With the exception of the termination of Schedule A with regards to the Savings Account and the termination of Schedules B.1 and B.2, the termination of a particular business relationship leads to the termination of the entire Agreement. Schedule A with regards to the SweepBank Savings Account and Schedules B.1, B.2 can be terminated separately, unless the other Schedules have also been expressly terminated.

The termination right of the SweepBank Term Deposit is stipulated in Schedule E.

(2) Right of termination for reasonable cause

The Customer may terminate either (a) the Agreement, or (b) a particular business relationship without notice if there is reasonable cause therefor which makes it unacceptable to the Customer to continue it, also after giving consideration to the legitimate concerns of SweepBank.

With the exception of the termination of Schedule A with regards to the Savings Account and the termination of Schedules B.1, B.2 and B.3, the termination of a particular business relationship leads to the termination of the entire Agreement. Schedule A with regards to the SweepBank Savings Account and Schedules B.1, B.2 and B.3 can separately be terminated for reasonable cause, unless the other Schedules have also been expressly terminated for reasonable cause.

Any other legal termination rights available to the customer under statutory law shall not be affected.

(3) Termination due to change in contract

(3.1) In addition to the termination rights specified above, if the Customer is not in agreement with the amendments proposed under Section 1(3.1) above to the General Terms and Conditions, and/or Schedule A with regards to the SweepBank Current Account, Schedule B, Schedule C, Schedule D, Schedule E, Schedule F, and the List of Prices and Services, the Customer can without delay and free of charge, and without imposition of sanctions, only terminate the entire Agreement before the proposed date of entry into effect of the relevant amendments. In that specific circumstance where the amendments proposed by SweepBank under section 1(3.1) concern only Schedule A with regards to the Savings Account only and the Customer is not in agreement with such amendments, the Customer can without delay and free of charge, and without imposition of sanctions, terminate only Schedule A with regards to the Savings Account.

(3.2) Specific provisions on termination shall apply to the Services under Schedule B1 and/or Schedule B2.

(4) Consequences of termination

Upon termination either of the Agreement or of the Services under Schedules A, B, C, D, and E , SweepBank will transfer any balance and interest (after deducting any outstanding fees, charges and/or interests due until the closure) to an account of your choice held in your name. For transfers directed to a SEPA account, SweepBank shall not deduct from the balance and interests due in favour of the Customer any additional fee for processing the relevant transfer. For transfers directed to an account outside of SEPA, SweepBank shall deduct from the balance and interests due in favour of the Customer the additional fee as applicable and sustained by SweepBank for processing the relevant transfer. Additional fees might be applied by the receiving bank.

Upon termination, either of the Agreement or of the Services under Schedules A, B, C, D, and E, SweepBank will also provide you with (i) the latest available monthly Statement, and (ii) an interim statement covering the period from the last date of the latest available monthly Statement until the date of termination; and (iii) a Statement of Fees for the SweepBank Current Account.

Specific provisions on termination under the relevant Schedules, shall also find application.

11.2 Right of Withdrawal by the Customer

The Customer has a right of withdrawal as specified by law. Further information is specified in Schedule A .

12. Termination rights of SweepBank

(1) Termination upon notice without cause

SweepBank may at any time, subject to a two months notice, terminate either (a) the Agreement , or (b) a particular business relationship, unless a term or a diverging termination provision has been agreed.

(2) Immediate termination for reasonable cause without notice

SweepBank has the right to immediately terminate either (a) the Agreement in whole, or (b) a particular business relationship , without notice, if there is reasonable cause which makes it unacceptable to SweepBank to continue the business relations, also after having given consideration to the legitimate concerns of the Customer. Reasonable cause exists in particular

- if the Customer has made incorrect or false statements as to the Customer's financial status or regarding himself/herself, provided such statements were of significant importance for SweepBank's decision concerning operations involving risks for SweepBank (e.g. the opening of an Account, the delivery of a payment card); or
- in any of the events set out in the relevant AML/CFT Law (including the Law on the Prevention of Money Laundering and Terrorism Financing), or;
- in the case of a material breach by the Customer under the Agreement. If reasonable cause is given due to the breach of a contractual obligation, termination shall only be permitted after expiry, without result, of a reasonable period of time fixed for corrective action by the Customer or after a warning to the Customer has proved unsuccessful, unless this provision can be dispensed with owing to the special features of a particular case.

(3) Closing the Customer Accounts

3.1. SweepBank reserves the right to immediately suspend the provision of any of the Services and/or immediately close your Accounts, should certain circumstances be deemed by SweepBank to have become exceptional. Examples of these circumstances would be if:

- SweepBank reasonably believes that you are no longer eligible to hold the Accounts (e.g. if the customer has a record of fraud, customer will not usually be allowed to have a bank account, or if the customer does not comply with the requirements set at point 1.5 of Schedule A - Conditions for the opening of the SweepBank Current Account and of the SweepBank Savings Account"); or
- SweepBank reasonably believes your conduct, relating to any one or more of the Accounts, is untenable because in breach with this terms and conditions; or
- you have not met SweepBank's conditions relating to verification of your identity according to Anti Money Laundering Legislation and Compliance requirements; or
- in case your name and details match the details contained in any of the sanctions list used by SweepBank for sanctions screening purposes including EU, UN, UK (including the Office of Financial Sanctions implementation covering the HM Treasury (OFSI) and US (including OFAC) sanctions list; or
- SweepBank reasonably suspects that you or someone else are using the account illegally or fraudulently; or
- you have at any point in time provided SweepBank with false information; or
- you have refused or ignored to provide specific information requested by the applicable law to the agreement, or failed to complete and send to SweepBank specific confirmations or declarations needed for Compliance reasons; or
- you received a warning notice by SweepBank you are in breach of any of these terms and conditions or of any other of SweepBank's terms and conditions that apply to your business relationship or transactions with SweepBank and you did not provide any solution or remedy in the terms indicated by SweepBank; or
- SweepBank is expressly requested by relevant competent authorities to close your Accounts or a category of accounts including your Accounts.

3.2. Closure of your Accounts will lead to the termination of the Services provided under Schedule A, B, B1, B2, B3, C, D and E. However, closure of your Accounts will not affect any legal rights or obligations which may already have arisen or which may arise pending the duration of SweepBank's relationship.

3.3. Upon the closure of your Accounts under this clause 12, where applicable, SweepBank will transfer any balance and interest (after deducting any outstanding fees, charges and/or interests due until the closure of Accounts) to an account of your choice . For transfers directed to a SEPA account, SweepBank shall not deduct from the balance and interests due in favour of the Customer any additional fee for processing the relevant transfer. For transfers directed to an account outside of SEPA, SweepBank shall deduct from the balance and interests due in favour of the Customer the additional fee as applicable and sustained by SweepBank for processing the relevant transfer. Additional fees might be applied by the receiving bank.

Upon the closure of your Accounts under paragraph (1) above of this clause 12, SweepBank will also provide you with (i) the latest available monthly Statement, and (ii) an interim statement covering the period from the last date of the latest available monthly Statement until the date of termination.; and (iii) a Statement of Fees for the SweepBank Current Account.

(4) Dormant Accounts

Dormant Accounts are those accounts which have been inactive for at least one and a half calendar years. For security purposes, once inactive for one and a half years, extra validations, such as Send again ID documentation, ask them security questions, (e.g. when they conducted the last transaction, if married lady her maiden surname, etc.) may be required next time you withdraw from or deposit into the Account to ensure the authenticity of the request.

PROTECTION OF DEPOSITS

13. Deposit Protection Fund

(1) Important information about the Depositor Compensation Scheme

Ferratum Bank p.l.c. (SweepBank) is a member of the Maltese Depositor Compensation Scheme ('the Scheme') established under the Depositor Compensation Scheme Regulations, 2015 ('the Regulations'). The Scheme is managed and administered by a Management Committee, which is composed and regulated by the provisions of regulations 3 and 5 of the Investor Compensation Scheme Regulations, 2015. In case we are unable to meet our obligations towards you or have otherwise suspended payment, the Scheme pays compensation up to a maximum amount established by law (currently set at a maximum of euro 100,000 or its equivalent in any currency of a depositor's total deposits held with us), subject to the limitations imposed by the Scheme. In any such event, our net liability towards you is the aggregate of all accounts in your name in euro or other currency, less any amounts due to us (such as loans).

In addition to the protection described above, deposits may be protected in some cases up to a maximum of €500,000 for six months after the amount has been credited or from the moment when such deposits become legally transferable. In order to qualify for such higher protection, a deposit in excess of €100,000 must meet any one of the following additional criteria:

(A) it comprises: (i) monies deposited in preparation for the purchase of a private residential property by the depositor; or (ii) monies which represent the proceeds of sale of a private residential property of the depositor; or

(B) it comprises sums paid to the depositor in respect of: (i) a separation, divorce or dissolution of their civil union; or (ii) benefits payable on retirement; or (iii) a claim for compensation for unfair dismissal; or (iv) a claim for compensation for redundancy; or (v) benefits payable for death or bodily injury; or (vi) a claim for compensation for wrongful conviction.

For further information about the Scheme (including the amounts covered and eligibility to claim) please call the SweepBank's Customer Support Centre, contact SweepBank through the message centre or refer to the:

Compensation Schemes Management Committee c/o Malta Financial Services Authority, Mdina Road, Zone 1, Central Business District, Birkirkara, CBD 1010, Malta.

SweepBank shall be entitled to disclose to the Deposit Protection Fund or to its mandatory all relevant information and to place necessary documents at their disposal.

OMBUDSMAN SCHEME

14. Out-of-court dispute resolution

In case the Customer has any complaints, he/she is entitled to file them directly with SweepBank, using the contact data provided in clause 8 above or on its Website. Complaints shall be settled by negotiations. If negotiations fail, then the Customer shall file the complaint in writing (including email), specifying therein: (a) his or her name, surname, address of the place of residence and contact information; (b) date of submission of the complaint letter and (c) the nature of the conflict, his or her claim and substantiation thereof. The Customer shall enclose copies of documents certifying the transaction as well as other documents substantiating the complaint (if possible). An electronically submitted complaint shall not require a signature. SweepBank shall provide a reply (either by email or post) to the Customer within 15 working days from the day of receipt of the submission specifying that if the Customer is not happy with the answer provided, the Customer may also use the below listed out-of-court-dispute resolution procedures. If it is not possible for SweepBank to reply within 15 working days due to objective reasons, SweepBank shall inform the Customer of this without delay, specifying a reasonable time period (not exceeding 35 Business Days) within which the reply shall be provided and giving the reason why this extension is necessary. If SweepBank refuses the Customer's request it shall provide reasons for such

refusal. If SweepBank does not provide a reply within the time period specified herein, it shall be considered that SweepBank has refused the Customer's request.

The Customer has also the following out-of-court-options:

(a) turn to the Office of the Arbiter for Financial Services, First Floor, Pjazza San Kalcidonuju, Floriana FRN 1530, Malta. Further information may be obtained through the official website: www.financialarbiter.org.mt. Freephone (local calls): 8007 2366 and Telephone: 2124 9245. The entity may request that the Customer first directs his complaints to SweepBank before filing a complaint with them;

(b) according to § 14 Unterlassungsklagegesetz [Injunctions Act], turn to the Consumer Conciliation Body set up by Deutsche Bundesbank for the settlement of disputes, regarding the distance selling of financial services, consumer loans and other financial assistances, such as certain leasing and instalment transactions and their brokerage, payment services such as bank transfers, direct debits and card payments, accounts, the change of the payment account and the information on payment accounts. The relevant conciliation procedure shall be free of charge, and without compromising the customer's right to resort to the courts. Detailed information on the procedure and its requirements is available on the Deutsche Bundesbank's website (www.bundesbank.de - Service – Schlichtungsstelle). Customer's application along with all the supporting documentation (including statements, records and other notifications) must be submitted to the conciliation body's office in text form (e.g. letter, email, fax): Deutsche Bundesbank - Schlichtungsstelle - Postfach10 06 02, 60006 Frankfurt am Main, Fax: +49 (0)69 709090-9901 e-mail: schlichtung@bundesbank.de;

(c) on account of alleged breaches of the legal provisions concerning payment services by Ferratum, turn to the "Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin)" [German Federal Financial Supervisory Authority]. Customer's complaint must specify the matter concerned and the relevant reason, and it must be lodged in writing or for recording with the: Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin), Street: Graurheindorfer Straße 108, Post code: 53117 Bonn, Telephone: +49 (0) 228 / 4108 - 0 Fax: + 49 (0)228 4108-1550 poststelle@bafin.de. https://www.bafin.de/DE/Verbraucher/BeschwerdenAnsprechpartner/Ansprechpartner/BaFin/bafin_node.html. ;
or

(e) turn to the European Online Dispute Resolution platform (ODR platform) at <http://ec.europa.eu/consumers/odr/>. Consumers can use the ODR platform for out-of-court resolution of a dispute arising from online purchase contracts or online service agreements concluded with a company domiciled in the EU.; or

(f) turn to the court.

INTERPRETATION

15. Interpretation

In these terms and conditions, unless the context otherwise requires:

- The nullity, invalidity, absence of binding force or un-enforceability of any of the stipulations of this Agreement does not entail the nullity, invalidity, absence of binding force or un-enforceability of the other stipulations, which shall retain their full effect.
- The Customer agrees that information and contractual conditions will be supplied in German and/or English. The Agreement shall be provided in English and German and the English version of the Agreement shall prevail in the case of any conflict between the two versions. With your consent, we intend to communicate in German and/or English during the duration of the Agreement.

GOVERNING LAW

16. Governing Law and Jurisdiction

(1) The business relationship between the Customer and Ferratum Bank p.l.c. shall be governed by Maltese Law, but any mandatory protection granted under the German law for the purpose of consumer protection shall apply to the Customer.

(2) The Customer may only bring proceedings against SweepBank in the Member State of the European Union where the Customer is domiciled or in Malta. SweepBank may bring proceedings against the Customer in the Member State of the European Union where the Customer is domiciled. Both parties may bring a counter-claim in the court where the original claim is pending.

Schedule A – CONDITIONS FOR THE OPENING OF THE SWEEPBANK CURRENT ACCOUNT AND SWEEPBANK SAVINGS ACCOUNT

1. The SweepBank Current Account and SweepBank Savings Account

1.1 The SweepBank Current Account

The SweepBank Current Account is the account the Customer can exclusively manage on the SweepBank Mobile APP on a daily basis.

The SweepBank Current Account is an account into which the Customer can deposit funds from other banks, as well as transfer money to your own accounts with SweepBank or to other banks. The Customer shall ensure that the source of funds deposited in the accounts is legitimate. If the Customer has no information as to the origin of funds deposited in the accounts or doubts arise as to the origin of funds, the Customer shall inform SweepBank immediately.

You may have one SweepBank Current Account.

SweepBank retains the right to limit for compliance reasons and accordingly to SweepBank's policies, the amount of funds you can hold in your SweepBank Current Account as well as the maximum amount of funds that can be transferred out of your SweepBank Current Account on a daily basis, in which case you will be notified accordingly by SweepBank.

The SweepBank Current Account can be denominated only in EUR upon the successful conclusion of the customer onboarding process. After conclusion of the Agreement, the SweepBank Current Account will automatically be opened by SweepBank in your name.

The SweepBank Current Account does not yield any interest.

1.2 The SweepBank Savings Account

The SweepBank Savings Account is an online saving account which you can open in your name after that the SweepBank Current Account opening process has been successfully completed. On your SweepBank Savings Account you can deposit funds exclusively from your SweepBank Current Account also by way of recurring payment. Funds can be withdrawn from your Savings Account exclusively by means of transfers to your SweepBank Current Account.

Except for the above mentioned transactions, the SweepBank Savings Account may not be used for purposes of general payment transactions.

SweepBank retains the right to limit the amount of funds you can hold in your SweepBank Savings Account, as well as the maximum amount of funds that can be transferred out of your SweepBank Savings Account on a daily basis, in which case you will be notified accordingly by SweepBank.

The SweepBank Savings Account can be denominated only in EUR. The SweepBank Savings Account will yield interest as specified under section 1.6 below.

1.3 Prices

The opening and management of a SweepBank Current Account and of a SweepBank Savings Account is free of charge. The Customer shall bear his own costs and any applicable third-party costs (e.g. postage) himself.

Other fees arising in connection with the SweepBank Current Account are those specified in the List of Prices and Services, as issued by SweepBank from time to time, and which is available from SweepBank's website or through the SweepBank Mobile App. If the Customer makes use of a service included therein, and unless otherwise agreed with SweepBank, the interest and charges stated in the List of Prices valid at the time of use of the service are applicable. Unless otherwise agreed, the charges for any services not included in the List of Prices which are provided following the instructions of the Customer and which can in the given circumstances, only be expected to be provided against remuneration, subject to prior agreement with the Customer. Changes of Prices are made in accordance with section 1. (3) of the General Business Conditions, if applicable.

1.4 Notice regarding the taxes the customer must pay

SweepBank will not withhold any taxes on behalf of the Customer. The Customer is obliged to pay taxes to its respective tax authority. If the Customer's tax residency circumstances change, the Customer must inform SweepBank immediately by calling the SweepBank Customer Support Centre or through the message centre on his Mobile Account. SweepBank does not offer tax advice. For any tax related questions, the Customer should contact the relevant competent tax authority or his tax advisor.

1.5 Reservation of service

The accounts are only managed by SweepBank for consumers, i.e. only for natural persons who open an account for a purpose that serves neither commercial nor one's independent professional activity but only personal purposes (hereinafter referred to as the "Account Holder"). The Account holder is the named owner of the Account but not the individual with a power-of-attorney over the account. The Accounts are not available for trusts, companies and other bodies corporate or charities.

An applicant becomes an Account holder once SweepBank activates the applicant's first Account (See Section 6.4, "Security and Access" of Schedule D - Conditions for Mobile Banking).

The account holder must be at least eighteen (18) years of age and have his domicile or habitual residence in Germany and in possession of a valid identification document issued or officially recognised within the European Union. The account holder may not be a permanent resident of the United States, hold the citizenship of the United States (including dual nationality) or have a Green Card for the United States.

-The accounts shall be kept for the Customer's own account. SweepBank does not open accounts on behalf of third parties.

If you are related to/or closely associated with/or yourself are a Politically Exposed Person, who fulfils a prominent public function, you are required to declare this on the Mobile Application prior to the activation of the Account.

SweepBank will only open Accounts in the name of its customers who are acting on their own behalf. You accordingly understand that the Accounts can only be used for transactions that you conduct in your own name and on your own behalf, and that you concurrently bind yourself not to use the accounts for the benefit of another person. Entrusting access or use of the Accounts to a third party is prohibited, and will lead to the termination of the business relationship with SweepBank.

1.6 Interest for SweepBank Savings Account

The interest rate on SweepBank Savings Account is an annual rate, which is expressed in variable percentage. SweepBank is entitled to amend such interest rate, which cannot become negative, at its reasonable discretion.

The currently valid interest rate can be obtained at any time from the SweepBank's Website, your Mobile Account or from the SweepBank's Customer Support Centre.

SweepBank shall calculate the due interests on a yearly basis on the credit balance in the SweepBank Savings Account available at the end of each day. The pro rata calculation of interest takes place on the basis of 360 days per year, regardless of the actual number of days in a calendar year.

Interests, so calculated, shall accrue on a daily basis on the credit balance in the SweepBank Savings Account available at the end of each day.

SweepBank shall pay the accrued interests as gross interests (without tax being deducted): (i) on the SweepBank Savings Account, on the first day of the calendar year following that for which the interest has been accrued, or alternatively (ii) if the SweepBank Savings Account is terminated, on the SweepBank Current Account on the same day of such termination.

1.6.1 Duration of the agreement

This Schedule A – Conditions for the opening of the SweepBank Current Account and SweepBank Savings Account - is being signed for an indefinite period of time and is not subject to any minimum term. For termination, please refer to clause 11 and clause 12 of the General Terms and Conditions.

1.7 Minimum term of the contract

There is no minimum term to open a SweepBank Current Account and SweepBank Savings Account.

1.8 Spending Limits

The Customer may set-up on the Customer's Mobile Account the spending limits on payment transactions (daily limits) carried out through the SweepBank Current Account via the SweepBank Mobile App. As a fraud prevention measure and/or if your Account has been opened recently or in the event that circumstances arise which in SweepBank's opinion cause or may cause a breach by you of these General Terms and Conditions, the daily transaction limits may be changed by SweepBank as it is deemed appropriate in the circumstances. Information about these limits may be obtained from the SweepBank's website, the List of Prices and Services, your Mobile Account, or the SweepBank's Customer Support Centre.

2. Account opening

2.1 The prerequisite to open and operate any of the Customer's Accounts through the SweepBank Mobile App is a smartphone (iPhone or Android) which is linked to the concerned Customer's Account and which fulfils the respective technical minimum requirements. For more information, please refer to the Help Centre.

2.2 To open an Account, you must complete the onboarding application, as well as read and accept these terms and conditions.

2.3 The Account opening process will only be completed once all account opening checks have been satisfactorily carried out by SweepBank. In some cases, such as where suspicions have arisen on the identity of the applicant, SweepBank may reject your application to open the Account. In these circumstances, you will not be treated as having opened an Account.

2.4 Once the Account opening process is successfully completed, the Customer can activate a SweepBank Current Account and a SweepBank Savings Account .

3. Payments into Customer Account

3.1 Upon the successful completion of the account opening process you will receive a confirmation message from SweepBank, following which the first transfer of funds can be made to the Customer SweepBank Current Account.

3.2 The SweepBank Current Account can be further credited by using the account top up feature ("Top Up Feature").

The Top Up Feature allows You to add funds to Your SweepBank Current Account instantly through the card the Customer selected in the relevant section of the SweepBank Mobile App as the one from which the SweepBank Current Account is going to be topped up. SweepBank Card cannot be used for performing the Top Up Feature.

The payments made via the Top Up Feature are incoming payments. Accordingly, those payments shall be subject to those provisions of Schedule C –Conditions for Payments and Credit Transfers, only to the extent they are applicable to incoming transactions, including but not limited to the refusal of payments and the crediting of funds.

4. Confirming transactions on Customer Accounts

4.1 Where, due to exceptional circumstances, access to the SweepBank Mobile App is suspended, SweepBank may require alternative means of satisfactory identification for it to be able to execute your instructions accordingly, such as asking customer security questions (e.g. when customer conducted the last transaction, if married lady her maiden surname, etc.).

4.2 SweepBank will not provide you with a separate written confirmation when you receive funds in your Account(s). These amounts will appear on your Mobile Account, as specified under Section 5.1 below.

5. Transactions Summary

5.1 A transactions summary showing details for transactions made (including withdrawals, deposits, incoming and outgoing payments, interest paid and other account activity as may be applicable) on your open Account(s) is available to you at any time from your Mobile Account. This will show transactions as they have been processed and will be stored on SweepBank's systems.

6. Right of Withdrawal for the SweepBank Current Account

Instruction of Revocation

Right of withdrawal

You can revoke your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after receipt of this instruction on a durable data medium, but not before the conclusion of the contract and also not before we have fulfilled our information obligations pursuant to Article 246b § 2 paragraph 1 in conjunction with § 1 paragraph 1 numbers 7 to 12, 15 and 19 and Article 248 § 4 paragraph 1 EGBGB. The timely dispatch of the revocation suffices to comply with the revocation period if the declaration is made on a durable data carrier (e.g. letter, fax, e-mail). The revocation is to be addressed to:

Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, GZR 1027 Gzira, Malta; email: help.de@sweepbank.com.

Consequences of withdrawal

In the event of a valid revocation, the services received by both parties are to be returned. You shall be obliged to pay compensation for the value of the service provided up to the time of revocation if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that we shall commence performance of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you will still have to fulfil your contractual payment obligations for the period until revocation. Your right of revocation expires prematurely if the contract is completely fulfilled by both parties at your express request before you have exercised your right of revocation. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation declaration, for us with its receipt.

Special instructions

Upon revocation of this contract, you shall also no longer be bound by any contract related to this contract if the related contract concerns a service provided by us or a third party on the basis of an agreement between us and the third party.

End of instruction of revocation

7. Right of Withdrawal for the SweepBank Savings Account

Instruction of Revocation

Right of withdrawal

You can revoke your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after receipt of this instruction on a durable data medium, but not before the conclusion of the contract and also not before we have fulfilled our information obligations pursuant to Article 246b § 2 paragraph 1 in conjunction with Article 246b § 1 paragraph 1 EGBGB. The timely dispatch of the revocation suffices to comply with the revocation period if the declaration is made on a durable data carrier (e.g. letter, fax, e-mail). The revocation is to be addressed to:

Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, GZR 1027 Gzira, Malta; email: help.de@sweepbank.com.

Consequences of withdrawal

In the event of a valid revocation, the services received by both parties are to be returned. You shall be obliged to pay compensation for the value of the service provided up to the time of revocation if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that we shall commence performance of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you will still have to fulfil your contractual payment obligations for the period until revocation. Your right of revocation expires prematurely if the contract is completely fulfilled by both parties at your express request before you have exercised your right of revocation. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation declaration, for us with its receipt.

Special instructions

Upon revocation of this contract, you shall also no longer be bound by any contract related to this contract if the related contract concerns a service provided by us or a third party on the basis of an agreement between us and the third party.

End of instruction of revocation

Schedule B –CONDITIONS FOR SWEEPBANKCARD

1. The SweepBank Card (Mastercard Debit Card)

1.1 The SweepBank Card shall be issued by SweepBank upon the successful completion of the opening of the SweepBank Current Account, according to the provisions of Schedule A - Special Conditions for the opening of the SweepBank Current Account and SweepBank Savings Account. The SweepBank Card shall be issued as a physical Card as well as a Virtual Card for storage on your mobile device for the use of mobile payment methods. These conditions apply to both types of card, unless expressly stated otherwise.

1.2 You must sign the physical Card immediately upon receipt. The Card may only be used by you and you must take great care of it. You must not interfere with any magnetic stripe or integrated circuit (chip) in the Card. Furthermore, you are not to disclose the Card number except when properly using the Card and you are to comply with any other instructions which SweepBank may issue regarding the safekeeping of the Card and its number.

1.3 The physical Card remains the property of SweepBank and must be returned on request.

1.4 You may only use the Card during the validity period shown and for amounts which will not cause the Account limit to be exceeded. The Card must not be used if cancelled or suspended by us.

1.5 You may only use the Card to pay for goods or services, or to obtain cash, or for any other purpose that SweepBank allows from time to time. The Card must not be used for any illegal purposes.

Once activated, the Card shall allow You to perform:

i) NFC (so called "near field communication") payments at a physical POS (point of sale) at participating merchants, if the POS-terminals are equipped for contactless use. For the respective minimum requirements and setting information, please refer to the Help Centre.

ii) payments at physical POS (point of sale) at participating merchants;

iii) online payments (e-commerce) at participating merchants; and

iv) cash withdrawals.

Participating merchants and ATMs can be identified by the acceptance symbols shown on the Card.

Use of the Card may be:

i) accompanied by the Cardholder signing a sales voucher or order form showing the Card number (amongst other things);
or

ii) accompanied by the Cardholder entering the Card PIN (Personal Identification Number) on the EPOS (Electronic Point of Sale) terminal or PIN Pad to confirm and authorise a transaction; or

iii) through a cash or other machine, using a Card PIN; or

iv) sometimes carried out over the telephone quoting the card number and other details; or

v) through the internet or other electronic media (including interactive television) quoting the card number and other details including, whether applicable, Card ePIN and other Security Details. SweepBank strongly recommends the use of 'secure payment' sites and software when using Your Card details and Security Details over the Internet. The Cardholder has also to act prudently to safeguard the Security Details as well as the Cardholder's Device; or

vi) contactless by bringing the Physical Card or the Device to the contactless POS-terminal. Any amount and usage limits set by SweepBank, where applicable, it applies. The relevant provisions under Schedules B.1, B. 2 or B. 3 may find application.

1.6 By using the Card, the Cardholder gives his / her consent (authorisation) to execute the card payment. If the Signature or one or more Authentication Elements / Security Detail(s) is / are additionally required for this purpose, consent will only be granted after its / their use.

This consent shall also include the Cardholder's express consent for SweepBank to process, transmit and store personal data required to execute the card payment.

1.7 A transaction cannot be revoked by the Cardholder once the Cardholder has given the Cardholder's consent as mentioned above.

1.8 It will remain the Cardholder's sole responsibility to ensure that the Cardholder's renewed Card is in the Cardholder's possession prior to the expiry date of the Card. The Cardholder must give SweepBank at least 30 days' notice prior to expiry date of the Card if the Cardholder does not wish to renew the Cardholder's Card. If no such notification is received, SweepBank will have automatically have the right to issue a new Card.

1.9 SweepBank will not be responsible for any loss which is suffered by the Cardholder if the transaction cannot be completed as a result of causes and/or circumstances that are beyond the control of SweepBank, including but not limited to:

- a. Machinery and/or infrastructural failure.
- b. Strikes or other labour difficulties.
- c. Insurrection, riots, national emergencies and/or wars.
- d. Fire, floods and/or other catastrophes.
- e. Power cuts.
- f. Acts of God and force majeure.

2. Selecting and safeguarding the Card PIN and other duties of care and cooperation / Safeguarding Authentication Elements

2.1 The Cardholder will select the Card PIN during the Customer's application process with SweepBank. The Cardholder will also receive, during the same Customer's application process or at a later stage, the Card ePIN via SMS on the mobile number registered to access the Mobile Account. These Card PIN and Card ePIN must be kept secret. This means that the Cardholder must not disclose them to anyone else including SweepBank personnel or record them in any way which allows another person to discover it. In particular, the Card PIN and the Card ePIN must not be stored on the physical Card or on the mobile device on which the Virtual Card is stored, or in any other way together with the Card. The Card PIN and Card ePIN must not be identically with the unlock code of the Device on which the Virtual Card is stored. The Cardholder is to comply with any other instructions, which SweepBank may issue regarding the safekeeping of the Card PIN and the Card ePIN.

2.2 The Cardholder must keep the Card and Card Data and the Authentication Elements with special care to prevent it from being lost or misused. The Cardholder must take all reasonable precautions to protect the Cardholder's biometric features (e.g. fingerprint), the Cardholder's Device on which the Virtual Card is stored and the unlock code of the Device from unauthorized access. If possible, the Cardholder has to secure access to the Cardholder's Device on which the Virtual Card is stored by a secret unlock code (which is not identically with your Card PIN or Card ePIN) or other suitable means.

The Cardholder must keep the unlock code for the Device, on which the Virtual Card is stored, secret. The Cardholder must not:

- disclose it by any means (orally or in text form),
- store it unsecured electronically (e.g. on a mobile device or a computer),
- store / note it on the Device on which the Virtual Card is stored.

The Cardholder must protect the Device against misuse. The Cardholder has to ensure that no unauthorised individuals have access to the Device or may use the Virtual Card stored thereon. The Virtual Card is to be deleted from the Device before giving up possession of the mobile device.

The Cardholder must not store other persons biometric features on the Device on which the Virtual Card is stored.

3. Loss of card or unauthorised use of Card, Notification

3.1 The Cardholder must take all the reasonable precautions to prevent the loss, theft or fraudulent use of the Card and Authentication Elements and the Security Details being disclosed to any person. The Cardholder must read the Statements carefully when they become available online or through the SweepBank Mobile App. The Cardholder must notify SweepBank, by contacting the SweepBank's Customer Support Centre according to paragraph 3.4 below, immediately upon discovery, or even a suspicion of:

- the unauthorised use of (i) the Device, (ii) the mobile number registered to access the Mobile Account, (iii) the Card / Card data, or (iv) the Security Details; or
- the circumstance that (i) the Device, (ii) the mobile number registered to access the Mobile Account, (iii) the Card / Card data, or (iv) the Security Details has/have been lost, stolen, misappropriated or misused; or
- the circumstance that the Security Details have become known to another person, or
- any other breach of security

(notification).

The Cardholder must report any theft or misuse to the police immediately.

The Cardholder shall inform SweepBank of any unauthorised or erroneously executed Card transaction immediately upon discovery.

3.2 Notification should be made to SweepBank through the message centre available on your Mobile Account at anytime or by calling on +493031197203, during the opening times as published on the Website. SweepBank will then take the necessary steps to stop the use of the Card.

3.3 SweepBank will require information and your assistance to help it to recover the Card or identify fraud.

You are therefore to co-operate with SweepBank and with the police in SweepBank's efforts to recover the Card and to investigate any unauthorised transactions you report on your Account. If you are asked to report such transactions to the police, this must be done as soon as possible.

3.4 Should you retrieve the Card after you have reported it lost, stolen, or misappropriated you must not use it. Should you retrieve Your Device after you have reported it lost, stolen, or misappropriated you must not use it for payment transactions.

3.5 If you need a replacement Card you should request SweepBank to issue a replacement of the Card. A fee, corresponding to the sustained costs, may apply for the replacement of a Card as per the Table of Fees. You can change the Card PIN at any time through the card services on your Mobile Account.

3.6 Depending on the country in which you are located SweepBank might offer an emergency card replacement service, at a cost as per the Table of Fees. If you require the use of this service, you are to contact the SweepBank's Helpdesk.

4. Funds and use of the Card

4.1 SweepBank will charge to the SweepBank Current Account the amounts of all transactions made with the Card in any currency. The SweepBank Current Account will be debited in Euro (see Section 4.6 below). SweepBank will also charge to your account any amount charged by another bank for the use of their cash withdrawal or payment systems and all other amounts you owe SweepBank from time to time under these General Terms and Conditions or any other terms in relation to the use of the Card or the Accounts.

4.2 The Cardholder is to ensure that enough funds are available in the SweepBank Current Account to meet all transactions made with the Card. The Cardholder may only use the Card within the credit balance of the account and within the spending limits (see Section 1.8 of Schedule A). Transactions that would cause a spending limit to be exceeded are rejected, regardless of the current account balance.

4.3 Under no circumstances is the Cardholder authorised to overdraw the Account/s.

4.4 In addition, notwithstanding the above, SweepBank shall have the right to refuse authorisation for any Card transaction for any valid reason, in particular if there are not enough funds in the SweepBank Current Account to meet such transaction (and SweepBank is not obliged to consider whether any funds are available in any other Account/s held by the Cardholder), if the transaction is in breach of any of these Terms and Conditions, or if the Card or the Account has been or is likely to be abused or if there is any other valid reason (e.g. including the security of your Card, the suspicion of unauthorised or fraudulent use of the Card or a breach or a possible breach by you of the Terms and Conditions) for doing so. This would include SweepBank's right to restrict the usage of the card in some countries and for some transactions in accordance its compliance rules. Customer has the duty to verify with SweepBank time by time which restriction may apply.

4.5 Where a merchant has sought authorisation from SweepBank, the amount authorised will reduce the balance available on the SweepBank Current Account.

4.6 If you use your Card for a cash withdrawal or to make a payment in a currency other than Euro, the amounts will be converted into Euro at the rates of exchange applicable at the time the transactions are cleared by MasterCard and all charges are for the Cardholder. Any change to the reference exchange rate will take effect immediately and without prior notification of the customer. The applicable exchange rates, are published on the Website.

4.7 Cash withdrawals effected by means of the Card at any other bank or ATM network may be subject to a fee, as per the other bank's specific tariff of charges. SweepBank has no control or discretion over charges or fees imposed by other banks or ATM network operators.

4.8 If the Cardholder would like to be able to give SweepBank instructions regarding the Accounts over the telephone SweepBank will ask the Cardholder a number of questions based on information known to SweepBank about the Cardholder and/or the Cardholder's transactions on the Accounts before accepting the Cardholder's instructions. SweepBank may ask other questions to enable it to identify the Cardholder.

4.9 In the event that the Cardholder does not realize payment as agreed, or if the Cardholder is in default, or in the event of any transaction being in breach of these Terms and Conditions, SweepBank may, by giving the Cardholder prior notice, debit any account held by the Cardholder with SweepBank, with all or part of any amount due, interest and charges. This shall be without prejudice to SweepBank's right to terminate the Agreement as referred to below.

4.10 On the Mobile Account, the Cardholder may suspend the Card and/or set-up the spending limits on payment transactions carried out through the Card. As a fraud prevention measure and/or if your Account has been opened recently or in the event that circumstances arise which cause or may cause a breach by you of these General Terms and Conditions, the daily transaction and/or cash withdrawal limits may be changed by SweepBank. Information about these limits may be obtained from SweepBank's website, your Mobile Account, or the SweepBank's Customer Support Centre.

4.11 SweepBank shall have the right to block the Card if factual reasons in connection with the security of the Card justify this, if there is suspicion of non-authorized or of fraudulent use of the Card. In this case, SweepBank will notify the Customer of the blocking of the Card if possible before, but at the latest promptly after the block is established. It is not necessary to state reasons for the block if SweepBank would breach statutory obligations thereby. SweepBank will unblock the Card or to replace it with a new Card if the reasons for the block no longer apply. The Customer will be informed promptly of the removal of the block.

4.12 If the Card PIN is entered incorrectly three (3) times in a row, the Card will disable itself and the Cardholder's Personalized Security Features (including the Card PIN) can then no longer be used for mobile banking. If the Card has been permanently blocked, the Cardholder must contact the SweepBank's Customer Support Centre on +493031197203, that will change his status to active again after identifying for his security purposes.

5. MasterCard Identity Check

5.1 This Section 5 shall apply when the Cardholder authorizes an online Card transaction with a 3D Secure Merchant through MasterCard Identity Check. In this respect, the Cardholder represents that the Cardholder has read and understood the provisions under this Section 5. The Cardholder gives, therefore, its consent to the storage, use and disclosure of the Cardholder's Personal Data, in accordance with the provisions under this Section 5 and the SweepBank's Privacy Policy available on the Website. If the Cardholder does not give his/her consent for any of the provisions set out in Section 5 and/or the SweepBank's Privacy Policy, it could affect in full or on part the services provided under Section 5.

5.2 Following the opening of the Cardholder's Mobile Account, the Cardholder's Card shall be automatically registered for authorizing online Card transactions with a 3D Secure Merchant through MasterCard Identity Check.

5.3 With the purpose to register the Card for use through MasterCard Identity Check, SweepBank shall collect and verify during the Application process the following Cardholder's Personal Data:

- Cardholder's full name;
- Cardholder's residential address;
- Cardholder's mobile number registered to access the Mobile Account;
- The Card number and the Card's expiry date.

The software's provider of the personal mobile device shall collect and verify the Cardholder's biometrics (e.g. the Cardholder's fingerprint) registered for access to the Cardholder's personal mobile device and to the Mobile account.

The Cardholder must ensure the truth, accuracy and correctness of the Personal Data (including the Cardholder's biometrics), as listed here above.

If SweepBank has reasonable grounds to suspect that the Cardholder has provided, or if the Cardholder has provided, Personal Data that is not true, accurate and complete, SweepBank may terminate the business relationship with the

Cardholder as per the relevant provisions of Section 12 of SweepBank's General Terms and Conditions, thus implying the termination for use of the Cardholder's Card through MasterCard identity Check. .

The Cardholder's Personal Data (except for the Cardholder's biometrics) shall be further processed by SweepBank during each online Card transaction with the exclusive purpose to validate the Cardholder's identity and confirm that the Cardholder is the effective Cardholder. Please, refer to the SweepBank's Privacy Policy available on the Website for further information about the processing of Personal Data.

5.4 Upon the successful completion of the automatic registration process as described under Section 5.3 above, for the proper completion of an online Card transaction with a 3D Secure Merchant, during the payment process a new box or pop-up window shall appear on the website of the 3D Secure Merchant, asking the Cardholder to insert the Cardholder's biometrics on the dedicated section of the SweepBank Mobile APP as provided under Section 5.3. above. In the event such initial authentication method would fail due to technical issues, the Cardholder shall be asked to enter on the dedicated section of the website of the 3D Secure Merchant, the one-time-password as delivered via SMS by SweepBank on the Cardholder's mobile number registered to access the Mobile Account and the Cardholder's Card ePIN as provided according to Section 2.1. above.

If the Card ePIN and/or the one-time-password are entered incorrectly three (3) times in a row, the transaction cannot be completed and the Cardholder shall be prevented to perform online Card transaction with a 3D Secure Merchant for the next twenty-four (24) hours.

The Cardholder shall ensure that the Cardholder's Personal Data (including the Cardholder's mobile number registered to access the Mobile Account) will be constantly updated.

5.5 The Cardholder shall keep the MasterCard Identity Check Data safe, without disclosing them to anyone else or allow anyone else to make use of them.

The Cardholder shall not write or record the MasterCard Identity Check Data, in a way that can be understood by someone else or on any software that retains it automatically (e.g., any computer screen prompt or "Save Password" features).

The Cardholder shall not transfer his access the MasterCard Identity Check Data, to any third party.

The Cardholder shall refrain from:

- damaging, interfering with or disrupting the MasterCard Identity Check Data; or
- damaging, interfering with or disrupting the way the MasterCard Identity Check Data is offered as service to other customers; or
- contravening the laws and/or regulations of any country; or
- breaching any rules established by MasterCard for the operation of MasterCard Identity Check.

5.6 If the Cardholder wants to discontinue the use of the MasterCard Identity Check, the same Cardholder should contact the SweepBank's Customer Support Centre.

Any purchases made by the Cardholder through the MasterCard Identity Check prior to deactivation will not be affected.

Either SweepBank or MasterCard Europe S.A. (with its registered office at Chaussée de Tervuren 198A B-1410, Waterloo, Belgium) may discontinue the use of the MasterCard Identity Check by the Cardholder, either temporarily or permanently, with or without prior notice. However, in such circumstance SweepBank or MasterCard will notify the Cardholder, as soon as reasonably practicable.

Finally, the Cardholder understands that, due to the nature of the Internet, the use of the MasterCard Identity Check will not always be free from interruption or technical problems. Therefore, SweepBank shall not be held responsible for any

claims, losses, damages, liabilities, expenses and/or costs (including legal costs), suffered by the Cardholder arising directly or indirectly from the use by the Cardholder of the MasterCard Identity Check, including but not limited to:

a) any failure or delay by MasterCard Europe S.A. in providing the MasterCard Identity Check, according to the terms of this Section 5; or

b) any failure or delay in executing online payments orders via Card with a 3D Secure Merchant, according to the terms of this Schedule B, to the extent such failure or delay is due to the above interruption or technical problems or otherwise to any failure or delay by MasterCard Europe S.A. in providing the MasterCard Identity Check, according to the terms of this Section 5.

5.7 Any payment instruction which has been authorised via online by the Cardholder by using the MasterCard Identity Check will be treated as a valid and irrevocable instruction to SweepBank. Therefore, the Cardholder shall be responsible for all instructions sent using the MasterCard Identity Check and all the provisions of this Schedule B shall find application.

5.8 All SMS sent relating to the one-time-password shall be sent to the Customer by SweepBank through a third party provider.

If no technical default in delivering the SMS sent relating to the one-time-password is directly and exclusively attributable to Messente Communications OÜ or to SweepBank, SweepBank shall not be held responsible for any claims, losses, damages, liabilities, expenses and/or costs (including legal costs), suffered by the Cardholder arising directly or indirectly from any SMS sent relating to the one-time-password, including but not limited to:

a. any missed receipt of SMS or any delay in receipt of SMS; or

b. any disclosure (inadvertent or otherwise) of the details of an SMS to a third party or any unauthorised persons other than the Cardholder; or

c. any failure or delay in executing online payments orders via Card with a 3D Secure Merchant, according to the terms of this Schedule B, because of any of the events referred to under this section 5.8, letter a).

5.9 MasterCard Identity Check is a trademark of MasterCard Europe S.A and this trademark must not be displayed, altered or used without the owner's prior written permission.

6. Cardholder's claims for refunds, corrections and damages

6.1 Refund in the event of an unauthorised card transaction

In the event of an unauthorised card transaction, e.g. in connection with the use of the Card at contactless POS-terminals or online, SweepBank shall have no claim against the Cardholder for reimbursement of its expenses. SweepBank is obliged to reimburse the Cardholder the full amount. If the amount has been debited to the account, SweepBank will restore the account to the balance it would have been in without the unauthorised card transaction. This obligation must be fulfilled without delay, at the latest, however, by the end of the business day following the day on which SweepBank was notified that the card transaction was unauthorised or SweepBank was otherwise informed. If SweepBank has notified a competent authority in writing of justified reasons for suspecting fraudulent conduct on the part of the customer, SweepBank must immediately examine and fulfil its obligation under sentence 2 if the suspicion of fraud is not confirmed.

6.2 Claims in the event of non-execution or incorrect execution of an authorised card transaction

(1) In the event that an authorised card transaction is not executed or is executed incorrectly, e.g. within the scope of using the Card at contactless POS-terminals or online, the Cardholder may demand that SweepBank refund the transaction

amount without delay and in full insofar as the card transaction was not executed or was incorrect. If the amount has been debited to the account, SweepBank will restore the account to the balance which it would have had if the card transaction had not been made or was incorrect.

(2) In addition to paragraph (1), the Cardholder may demand reimbursement of the fees and interest from SweepBank to the extent that these were charged to him/her or debited to his/her account in connection with the non-execution or incorrect execution of the authorized card transaction.

(3) If an authorised card transaction was not executed or was executed incorrectly, SweepBank will, at the Cardholder's request, trace the card transaction and inform him/her of the result.

6.3 Claims for damages by the Cardholder

In the event of non-execution or incorrect execution of an authorised card transaction or in the event of an unauthorised card transaction, the Cardholder may claim compensation from SweepBank for any loss or damage not already covered by Section 6.1 or 6.2. This shall not apply if SweepBank is not responsible for the breach of duty. SweepBank shall be liable for any fault attributable to an intermediary body in the same way as for its own fault, unless the essential cause lies with an intermediary body specified by the Cardholder. If the Card is used in a country outside Germany and the European Economic Area (EEA), SweepBank's liability for the fault of a party involved in the processing of the payment transaction shall be limited to the careful selection and instruction of such party. If the Cardholder has contributed to the occurrence of a loss by culpable conduct, the principles of contributory negligence shall determine the extent to which SweepBank and the Cardholder shall have to bear the loss. The liability according to this paragraph is limited to 12,500 Euro per card transaction. This limit of liability in terms of amount shall not apply

- for unauthorized card transactions,
- in the event of intent or gross negligence on the part of SweepBank,
- for risks which SweepBank has specifically assumed, and
- for the loss of interest if the customer is a consumer.

6.4 Exclusion of liability and objection

(1) Claims against SweepBank pursuant to Sections 4.1 to 4.3 are excluded if the Cardholder does not notify SweepBank within 13 months of the date on which the account was debited, that the card transaction is unauthorised, has not been made or is incorrect. The 13-month period shall only begin to run if SweepBank has notified the Cardholder of the debit entry resulting from the card transaction in accordance with the agreed method of providing account information within one month of the debit entry at the latest; otherwise the period shall begin on the day of notification. The Cardholder may also assert liability claims pursuant to Section 4.3. after expiry of the deadline in sentence 1 if he/she was prevented from complying with this deadline through no fault of his/her own.

(2) Claims by the Cardholder against SweepBank shall be excluded if the circumstances giving rise to a claim are due to an unusual and unforeseeable event outside SweepBank's control, the consequences of which could not have been avoided by SweepBank despite exercising all due care, or were brought about by SweepBank as a result of a legal obligation.

7. Cardholder's liability for unauthorised card transactions

7.1 Cardholder's liability until the card-blocking notification

(1) If the Cardholder loses his/her Physical Card or Virtual Card (e.g. due to the loss of his/her Device) or one of his/her authentication elements, if these are stolen or otherwise lost, or if they are misused and if this results in unauthorised card transactions within the scope of the use of the Card for cash withdrawals or for payment at participant merchants, the Cardholder shall be liable for damages caused up to the time of the blocking notification up to a maximum amount of EUR

50. His liability under paragraph (5) for intent and gross negligence and for acting with fraudulent intent shall remain unaffected.

(2) The Cardholder shall not be liable under paragraph (1) if

- it has not been possible for the Cardholder to detect the loss, theft, misplacement or any other misuse of the Card or one of his / her authentication elements / Security Details prior to the unauthorised card transaction; or
- the loss of the Card or one of his / her authentication elements has been caused by an employee, agent, branch of SweepBank or any other entity to which SweepBank's activities have been outsourced. The liability under paragraph (5) for intent and gross negligence as well as for acting with fraudulent intent remains unaffected.

(3) If the Card is used outside the EEA, the Cardholder shall be liable for any loss arising from unauthorised card transactions pursuant to paragraph (1) above, even exceeding an amount of EUR 50, if the Cardholder has negligently breached the obligations under these Terms and Conditions. If SweepBank has contributed to the occurrence of the damage through a breach of its obligations, SweepBank shall be liable for the damage incurred to the extent of the contributory negligence for which it is responsible.

(4) The Cardholder shall not be liable under paragraph (1) and (3,) if he / she was unable to submit the notification in accordance with paragraph 3.1 because SweepBank had not ensured the possibility of receiving the notification and the loss occurred as a result.

(5) If unauthorized card transactions are made prior to the card-blocking notification pursuant to Section 7.2 a) and the Cardholder has violated his/her duties of care under these Terms and Conditions intentionally or through gross negligence or has acted fraudulently, the Cardholder shall bear the full amount of any loss incurred as a result. Gross negligence on the part of the Cardholder may be deemed to have occurred in particular if

- the loss, theft or misuse was culpably not reported immediately to SweepBank after the Cardholder became aware of it, or
- the unlock code or the eCard Pin has been stored electronically in an unsecured manner, or written down on the Device in an unsecured manner, or stored as a copy together with the Device, or
- the Card Pin has been written on the Card or kept together with the Card or stored on the Device; or
- the Virtual Card has not been deleted on the Device before the Cardholder relinquishes possession of this Device (e.g. through sale, disposal), or
- if any of the Security Details has been given to another person and the abuse has been caused thereby.

(6) Liability for losses caused within the period to which the transaction limit applies is limited to the transaction limit applicable to the Card.

(7) In deviation from paragraphs (1) to (5), you shall not be liable if SweepBank did not require strong customer authentication within the meaning of the Payment Services Directive 2 (EU Directive 2015/2366) from the Cardholder or the payee or his payment service provider did not accept it, although SweepBank was required to provide strong customer authentication.

(8) Paragraphs (4), (6) and (7) shall not apply if the Cardholder has acted fraudulently.

7.2 Cardholder's liability from the time of the card-blocking notification

After notification to us, you will not be liable for any transactions carried out with your lost, stolen or misappropriated Card. This does not however apply where you have acted fraudulently. As soon as SweepBank or the blocking hotline provided by SweepBank has been notified of the loss or theft of the Card, the misuse or any other unauthorised use of the Card or

the authentication elements, SweepBank shall assume all damages arising thereafter from card transactions. If the Cardholder acts with fraudulent intent, the Cardholder shall also bear any losses incurred after the card-blocking notification.

Schedule B.1 – Conditions for the Use of SweepBank Card through Apple Pay

1. Scope

The provisions of this Schedule B.1 – Conditions for the Use of SweepBank Card through Apple Pay together with the provisions of Schedule B – Conditions for the SweepBank Card shall apply when the Cardholder registers for and use of SweepBank Card through Apple Pay. In this respect, the Cardholder represents that the Cardholder has read and understood the provisions under this Schedule B.1 and Schedule B. By proceeding with registration and starting using services that are set out in this Schedule B.1 the Cardholder agrees to the Cardholder's Personal Data processing under the provisions of this Schedule B.1 and the SweepBank's Privacy Policy available on the website in order to provide the services to the Cardholder and to ensure the performance of a contract. If the Cardholder does not provide the Cardholder's Personal Data for the above processing, it could affect in full or on part the services provided under this Schedule B.1.

Before using the SweepBank Card through Apple Pay, the Cardholder must complete the registration process as described under clause 2 below.

2. Registration

2.1 The Cardholder can proceed with the registration of the Cardholder's SweepBank Card either on the dedicated section of the SweepBank Mobile App or on the Apple Pay App, by following the relevant instructions.

Upon completing the registration process, the terms and conditions under this Schedule B.1 – Conditions for the Use of SweepBank Card through Apple Pay – shall find application, as accepted by the Cardholder during the onboarding process and further amended by SweepBank. The Cardholder shall be required also to accept the specific Apple Pay's terms and conditions and Apple Pay's privacy policy.

2.2 Before completing the registration process as described under clause 2.1 above, the Cardholder must check that only the Cardholder's (i) Card PIN, (ii) SweepBank Card's Security Number, and, if applicable, (iii) the MasterCard identity Check Data are linked to the Cardholder's SweepBank Card that the Cardholder want to use on the selected Device, as these details will then be used for authorizing payment transactions by using SweepBank Card through Apple Pay.

3. Payments

3.1 Upon the successful completion of the registration process as described under clause 2 above, the Cardholder shall be able to use SweepBank Card through Apple Pay for the following NFC (so called "near field communication") payments:

- a) in contactless mode, at the merchant's contactless enabled point of sale terminals; and
- b) in-app or online at participating merchants.

3.2 Subject to those restrictions and limitations which might be eventually imposed by the acquiring bank, the Cardholder's Device Provider, or the merchant according to clause 3.5 below, as well as subject to the limitations, including

specific spending limits and authorization methods, which might be eventually imposed by SweepBank according to clause 4.4. and clause 4.10 of Schedule B, the Cardholder shall be deemed to have authorized the payment in respect to the selected merchant's products or services:

a) in respect to payment orders processed through the merchant at the merchant's contactless-enabled point-of-sale terminal or reader, by selecting, on the dedicated section of the SweepBank Mobile App or on the Apple Pay App, the SweepBank Card registered for use through Apple Pay, by placing the Cardholder's Device near a merchant's contactless-enabled point-of-sale terminal or reader, and by inserting, when required, the MasterCard Identity Check Data; or

b) In respect to payment orders for in-app or online purchases at participating merchants, by (i) selecting, on the dedicated section of the SweepBank Mobile App or on the Apple Pay App, the SweepBank Card registered for use through Apple Pay; (ii) inserting the SweepBank Card's Security Number; and, whether applicable, (iii) the MasterCard Identity Check Data.

3.3 Any payment transaction authorised by the Cardholder according to any of the methods described under clause 3.2 above, will be treated as a valid and irrevocable payment order to SweepBank. Therefore, the Cardholder shall be responsible for such payment orders and all the relevant provisions of Schedule B shall find application.

3.4 The Cardholder also understands that, while authorizing payment transactions under clause 3.2 above, the Cardholder's Device Provider, the Cardholder's Wireless Carrier, SweepBank's and/or Apple's third-party providers, the merchants offering the final goods or services, and the providers of those websites where the payment orders are placed may have their own terms and conditions and privacy policies, because the Cardholder's Device Provider, the Cardholder's Wireless Carrier, SweepBank's and/or Apple's third-party providers, the merchants offering the final goods or services, and the providers of those websites where the payment orders are placed shall be considered as independent controllers under GDPR while authorizing payment transactions.

Consequently, the Cardholder shall be also subject to such terms and conditions and privacy policies, to the extent the Cardholder has accepted them and without SweepBank assuming any liability in respect to the products and/or services offered thereof.

3.5 The Cardholder finally understands that the Cardholder's Device Provider and/or the merchant may impose limitations or restrictions to the use of Apple Pay. In addition, the Cardholder's Device Provider may have minimum software and hardware requirements.

4. Extension of Services

4.1 The Cardholder may use only the Cardholder's SweepBank Card through Apple Pay. To this purpose, the Cardholder's SweepBank Card must be currently valid and enabled for use.

4.2 Notwithstanding the provisions of clause 4.1 above, SweepBank reserves the right to allow the registration and use of the same Cardholder's SweepBank Card on multiple devices through Apple Pay, belonging to the Cardholder if such consent is given by the Cardholder. If the Cardholder has given consent to the use of his SweepBank Card on a device that does not belong to the same Cardholder, through Apple Pay, the provisions of this Schedule B.1 shall apply to such SweepBank Card.

5. Applicable Fees

5.1 SweepBank does not currently charge any fee for the use of the Cardholder's SweepBank Card through Apple Pay. However, the terms and conditions accepted by the Customer according to clause 3.4 above may impose fees, limitations and restrictions (thus including, but not limited to, data usage or text messaging charges imposed on the Cardholder by

the Cardholder's Wireless Carrier), which might affect the use of the Cardholder's SweepBank Card through Apple Pay. Thereafter, the Cardholder shall be the sole responsible for such fees and agree to comply with any limitations or restrictions imposed.

6. Restriction, Suspension, Termination, and Changes in Services

6.1. SweepBank's rights to restrict, suspend and terminate the Services.

(1) Save for the right upon SweepBank (i) to restrict the use of the Cardholder's SweepBank Card according to clause 4.4. of Schedule B and (ii) to suspend the use of the Cardholder's SweepBank Card according to clause 4.11 of Schedule B, SweepBank reserves the right to restrict or suspend the use of the Cardholder's SweepBank Card through Apple Pay under this Schedule B.1, upon written notice.

(2) Save for: (i) the rights of SweepBank to restrict or suspend the use of the Cardholder's SweepBank Card according respectively to clause 4.4 and clause 4.11 of Schedule B; (ii) the provisions of clause 4.12 of Schedule B ; and (ii) the termination rights granted upon SweepBank under clause 12 of the General terms and Conditions, SweepBank reserves the right to immediately restrict, suspend or terminate only the Services provided to the Cardholder under this Schedule B.1, in those circumstances considered exceptional at SweepBank's sole discretion. Examples of exceptional circumstances shall include but shall not be limited to:

a) SweepBank reasonably believes that the Cardholder's conduct, relating to the use of the SweepBank Card through Apple Pay, is untenable because in breach with the terms and conditions under this Schedule B.1; or

b) SweepBank reasonably suspects that the Cardholder or someone else is using the SweepBank Card through Apple Pay illegally or fraudulently; or

c) the Cardholder has at any point in time, including during the registration process under clause 2 above of this Schedule B.1, provided SweepBank with false information; or

d) the Cardholder has refused or ignored to provide specific information requested by the applicable law to the agreement, or failed to complete and send to SweepBank specific confirmations or declarations needed for Compliance reasons; or

e) the Cardholder has received a warning notice by SweepBank that the Cardholder is in breach of any of the provisions of this Schedule B.1 or of any other of SweepBank's terms and conditions that apply to the Cardholder's business relationship or transactions with SweepBank and the Cardholder did not provide any solution or remedy in the terms indicated by SweepBank; or

f) SweepBank is expressly requested by relevant competent authorities to terminate the Services under this Schedule B.1; or

g) SweepBank is not in the position to provide the Services according to this Schedule B.1 for any reason which is beyond SweepBank's control.

6.2 Restriction and Suspension of the Services by the Device Provider

In addition, the Device Provider, without SweepBank being involved, reserves the right to restrict, suspend, either on a temporary or indefinite basis, the use of the Cardholder's SweepBank Card through Apple Pay on the Cardholder's Device and/or to change the functionality of Apple Pay. In such circumstances, SweepBank will not assume any liability towards the Cardholder for such restriction or suspension of the Services provided by SweepBank under this Schedule B.1.

6.3 Enabling the use of SweepBank Card through Apple Pay, after temporary restriction or suspension

(1) Save for what provided under clause 3.6 of Schedule B, once any temporary restriction or suspension is removed from the Cardholder's SweepBank Card, the Cardholder shall be thereafter allowed to continue using the Cardholder's SweepBank Card through Apple Pay, only upon further notice.

(2) The Cardholder may remove the Cardholder's SweepBank Card from the Apple Wallet at any time either on the dedicated section of the SweepBank Mobile App or on the Apple Pay App. In these circumstances, the Cardholder authorises SweepBank to continue processing any outstanding payment orders made by using the Cardholder's SweepBank Card through Apple Pay.

6.4 Cardholder's rights to restrict, suspend and terminate the Services

(1) Save for the provisions of clause 4.10 of Schedule B, the Cardholder shall be granted with the same rights to restrict or suspend the use of the Cardholder's SweepBank Card only with respect to Apple Pay.

(2) Save for the termination rights granted upon the Cardholder under clause 11.1 of the General Terms and Conditions and under clause 8 below of this Schedule B.1, the Cardholder shall have the right to terminate only this Schedule B.1, without terminating any of the other Schedules under the Agreement.

7. Limitation of Liability

7.1 The Cardholder understands that the access to and the use of the Cardholder's SweepBank Card through Apple Pay depends on Apple and on the Wireless Carriers. SweepBank does neither operate nor have control over Apple Pay or the mobile connection services provided to the Cardholder by the Wireless Carriers. Therefore, SweepBank shall not have any liability towards the Cardholder for any circumstances that interrupt, prevent or otherwise affect the functioning of the Cardholder's SweepBank Card through Apple Pay not attributable to SweepBank, such as any unavailability, limitation, system outages or interruption either of Apple Pay or of the mobile connection services provided to the Cardholder by the Wireless Carriers.

7.2 The Cardholder also understands that the use of SweepBank Card through Apple Pay involves the electronic transmission of the Cardholder's Personal Data through the mobile connection services provided to the Cardholder by the Wireless Carriers. Therefore, in respect to that Cardholder's Personal Data used by other independent controllers - the Cardholder's Device Provider and the Wireless Carriers, SweepBank shall not guarantee any protection under SweepBank's Privacy Policy. Instead, the privacy policies and the security practices of the Cardholder's Device Provider and Wireless Carrier shall find application.

8. Amendments.

8.1 SweepBank reserves the right to amend in full or in part at any time for any reason at SweepBank's sole discretion this Schedule B.1, without amending any of the other Schedules under the Agreement. Any amendment to this Schedule B.1 will be notified to the Cardholder within the time limits and through the communication methods as set up respectively under clause 1 (3.2) and clause 1 (3.3) of the General Terms and Conditions.

8.2 If the Cardholder is not in agreement with the amendments proposed under clause 8.1 above to this Schedule B.1, the Cardholder can only terminate this Schedule B.1, without having the right to terminate any of the other Schedules under the Agreement.

8.3 SweepBank reserves the right to amend in full or in part at any time for any reason at SweepBank's sole discretion this Schedule B.1 along with any of the General terms and Conditions, Schedule A, B, B.2, B.3, C, D, and E. Any of such

amendment will be notified to the Cardholder within the time limits and through the communication methods as set up respectively under clause 1 (3.2) and clause 1 (3.3) of the General Terms and Conditions.

8.4 If the Cardholder is not in agreement with the amendments proposed, under clause 8.3 above, to this Schedule B.1 and to the General terms and Conditions, Schedule A, B, B.2, B.3, C, D, and E, the Cardholder can exercise the termination rights as per clause 11 (3.1) of the General Terms and Conditions.

8.5 Notwithstanding the provisions of this clauses from 8.1 to 8.4 above, the features and/or the functionality of Apple Pay may be automatically updated or upgraded by SweepBank . without notice to the Cardholder.

9. Right of Withdrawal

Instruction of Revocation

Right of withdrawal

You can revoke your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after receipt of this instruction on a durable data medium, but not before the conclusion of the contract and also not before we have fulfilled our information obligations pursuant to Article 246b § 2 paragraph 1 in conjunction with § 1 paragraph 1 numbers 7 to 12, 15 and 19 and Article 248 § 4 paragraph 1 EGBGB. The timely dispatch of the revocation suffices to comply with the revocation period if the declaration is made on a durable data carrier (e.g. letter, fax, e-mail). The revocation is to be addressed to:

Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, GZR 1027 Gzira, Malta; email: help.de@sweepbank.com.

Consequences of withdrawal

In the event of a valid revocation, the services received by both parties are to be returned. You shall be obliged to pay compensation for the value of the service provided up to the time of revocation if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that we shall commence performance of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you will still have to fulfil your contractual payment obligations for the period until revocation. Your right of revocation expires prematurely if the contract is completely fulfilled by both parties at your express request before you have exercised your right of revocation. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation declaration, for us with its receipt.

Special instructions

Upon revocation of this contract, you shall also no longer be bound by any contract related to this contract if the related contract concerns a service provided by us or a third party on the basis of an agreement between us and the third party.

End of instruction of revocation

Schedule B.2 – Conditions for the Use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments

1 Scope

The provisions of this Schedule B.2 – Conditions for the Use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments together with the provisions of Schedule B – Conditions for SweepBank Card shall apply when the Cardholder registers for and use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments. In this respect, the Cardholder represents that the Cardholder has read and understood the provisions under this Schedule B.2 and under Schedule B. By proceeding with registration and starting using services that are set out in this Schedule B.2 the Cardholder agrees to the Cardholder's Personal Data processing under the provisions of this Schedule B.2 and the SweepBank's Privacy Policy available on the website in order to provide the services to the Cardholder and to ensure the performance of a contract. If the Cardholder does not provide the Cardholder's Personal Data for the above processing, it could affect in full or on part the services provided under this Schedule B.2.

Before using the SweepBank Card through the SweepBank Platform for Mobile Contactless Payments, the Cardholder must complete the registration process as described under clause 2 below.

2 Registration

2.1 The Cardholder can proceed with the registration of the Cardholder's SweepBank Card on the SweepBank Mobile App, by following the relevant instructions.

Upon completing the registration process, the terms and conditions under this Schedule B.2 – Conditions for the Use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments – shall find application as accepted by the Cardholder during the onboarding process and further amended by SweepBank.

2.2 Before completing the registration process as described under clause 2.1 above, the Cardholder must check that only the Cardholder's (i) Card PIN, (ii) SweepBank Card's Security Number, and, if applicable, (iii) the MasterCard identity Check Data are linked to the Cardholder's SweepBank Card that the Cardholder want to use on the selected Device, as these details will then be used for authorizing payment transactions by using SweepBank Card through the SweepBank Platform for Mobile Contactless Payments.

3. Payments

3.1 Upon the successful completion of the registration process as described under clause 2 above, the Cardholder shall be able to use SweepBank Card through the SweepBank Platform for Mobile Contactless Payments for the following NFC (so called "near field communication") payments:

- a) in contactless mode, at the merchant's contactless enabled point of sale terminals; and
- b) in-app or online at participating merchants.

3.2 Subject to those restrictions and limitations which might be eventually imposed by the acquiring bank, the Cardholder's Device Provider, or the merchant according to clause 3.5 below, as well as subject to the limitations, including specific spending limits and authorization methods, which might be eventually imposed by SweepBank according to clause 4.4. and clause 4.10 of Schedule B, the Cardholder shall be deemed to have authorized the payment in respect to the selected merchant's products or services:

a) in respect to payment orders processed through the merchant at the merchant's contactless-enabled point-of-sale terminal or reader, by selecting, on the dedicated section of the SweepBank Platform for Mobile Contactless Payments, the SweepBank Card registered for use through the SweepBank Platform for Mobile Contactless Payments, by placing the Cardholder's Device near a merchant's contactless-enabled point-of-sale terminal or reader and by inserting, when required, the MasterCard Identity Check Data

; or

b) In respect to payment orders for in-app or online purchases at participating merchants, by (i) selecting, on the dedicated section of the SweepBank Platform for Mobile Contactless Payments, the SweepBank Card registered for use through the SweepBank Platform for Mobile Contactless Payments; (ii) inserting the SweepBank Card's Security Number; and, whether applicable, (iii) the MasterCard Identity Check Data.

3.3 Any payment transaction authorised by the Cardholder according to any of the methods described under clause 3.2 above, will be treated as a valid and irrevocable payment order to SweepBank. Therefore, the Cardholder shall be responsible for such payment orders and all the relevant provisions of Schedule B shall find application.

3.4 The Cardholder also understands that, while authorizing payment transactions under clause 3.2 above, the Cardholder's Device Provider, the Cardholder's Wireless Carrier, SweepBank's third-party providers, the merchants offering the final goods or services, and the providers of those websites where the payment orders are placed may have their own terms and conditions and privacy policies, because the Cardholder's Device Provider, the Cardholder's Wireless Carrier, SweepBank's third-party providers, the merchants offering the final goods or services, and the providers of those websites where the payment orders are placed shall be considered as independent controllers under GDPR while authorizing payment transactions.

Consequently, the Cardholder shall be also subject to such terms and conditions and privacy policies, to the extent the Cardholder has accepted them and without SweepBank assuming any liability in respect to the products and/or services offered thereof.

3.5 The Cardholder finally understands that the Cardholder's Device Provider and/or the merchant may impose limitations or restrictions to the use of the SweepBank Platform for Mobile Contactless Payments. In addition, the Cardholder's Device Provider may have minimum software and hardware requirements.

4. Extension of Services

4.1 The Cardholder may use only the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments. To this purpose, the Cardholder's SweepBank Card must be currently valid and enabled for use.

4.2 Notwithstanding the provisions of clause 4.1 above, SweepBank reserves the right to allow the registration and use of the same Cardholder's SweepBank Card on multiple devices, belonging to the Cardholder, if such consent is given by the Cardholder. If the Cardholder has given consent to the use of his SweepBank Card on a device that does not belong to the same Cardholder, the provisions of this Schedule B.2 shall apply to such SweepBank Card.

5. Applicable Fees

5.1 SweepBank does not currently charge any fee for the use of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments. However, the terms and conditions accepted by the Customer according to clause 3.4 above may impose fees, limitations and restrictions (thus including, but not limited to, data usage or text messaging charges imposed on the Cardholder by the Cardholder's Wireless Carrier), which might affect the use of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments. Thereafter, the Cardholder shall be the sole responsible for such fees and agree to comply with any limitations or restrictions imposed.

6. Restriction, Suspension, Termination, and Changes in Services.

6.1. SweepBank's rights to restrict, suspend and terminate the Services.

(1) Save for the right upon SweepBank (i) to restrict the use of the Cardholder's SweepBank Card according to clause 4.4. of Schedule B and (ii) to suspend the use of the Cardholder's SweepBank Card according to clause 4.11 of Schedule B, SweepBank reserves the right to restrict or suspend the use of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments under this Schedule B.2, upon written notice.

(2) Save for: (i) the rights of SweepBank to restrict or suspend the use of the Cardholder's SweepBank Card according respectively to clause 4.4 and clause 4.11 of Schedule B; (ii) the provisions of clause 4.12 of Schedule B ; and (ii) the termination rights granted upon SweepBank under clause 12 of the General terms and Conditions, SweepBank reserves the right to immediately restrict, suspend or terminate only the Services provided to the Cardholder under this Schedule B.2, in those circumstances considered exceptional at SweepBank's sole discretion. Examples of exceptional circumstances shall include but shall not be limited to:

a) SweepBank reasonably believes that the Cardholder's conduct, relating to the use of the SweepBank Card through the SweepBank Platform for Mobile Contactless Payments, is untenable because in breach with the terms and conditions under this Schedule B.2; or

b) SweepBank reasonably suspects that the Cardholder or someone else is using the SweepBank Card through the SweepBank Platform for Mobile Contactless Payments illegally or fraudulently; or

c) the Cardholder has at any point in time, including during the registration process under clause 2 above of this Schedule B.2, provided SweepBank with false information; or

d) the Cardholder has refused or ignored to provide specific information requested by the applicable law to the agreement, or failed to complete and send to SweepBank specific confirmations or declarations needed for Compliance reasons; or

e) the Cardholder has received a warning notice by SweepBank that the Cardholder is in breach of any of the provisions of this Schedule B.2 or of any other of SweepBank's terms and conditions that apply to the Cardholder's business relationship or transactions with SweepBank and the Cardholder did not provide any solution or remedy in the terms indicated by SweepBank; or

f) SweepBank is expressly requested by relevant competent authorities to terminate the Services under this Schedule B.2; or

g) SweepBank is not in the position to provide the Services according to this Schedule B.2 for any reason which is beyond SweepBank's control.

6.2 Restriction and Suspension of the Services by the Device Provider

In addition, the Device Provider, without SweepBank being involved, reserves the right to restrict, suspend, either on a temporary or indefinite basis, the use of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments on the Cardholder's Device and/or to change the functionality of the SweepBank Platform for Mobile Contactless Payments. In such circumstances, SweepBank will not assume any liability towards the Cardholder for such restriction or suspension of the Services provided by SweepBank under this Schedule B.2.

6.3 Enabling the use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments, after temporary restriction or suspension

(1) Save for what provided under clause 3.6 of Schedule B, once any temporary restriction or suspension is removed from the Cardholder's SweepBank Card, the Cardholder shall be thereafter allowed to continue using the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments, only upon further notice.

(2) The Cardholder may remove at any time the Cardholder's SweepBank Card from the SweepBank Platform for Mobile Contactless Payments. In these circumstances, the Cardholder authorises SweepBank to continue processing any outstanding payment orders made by using the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments.

6.4 Cardholder's rights to restrict, suspend and terminate the Services

(1) Save for the provisions of clause 4.10 of Schedule B, the Cardholder shall be granted with the same rights to restrict or suspend the use of the Cardholder's SweepBank Card only with respect to the SweepBank Platform for Mobile Contactless Payments.

(2) Save for the termination rights granted upon the Cardholder under clause 11.1 of the General Terms and Conditions and under clause 8 below of this Schedule B.2, the Cardholder shall have the right to terminate only this Schedule B.2, without terminating any of the other Schedules under the Agreement.

7. Limitation of Liability

7.1 The Cardholder understands that the access to and the use of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments may also depend on the Wireless Carriers. SweepBank does neither operate nor have control over the mobile connection services provided to the Cardholder by the Wireless Carriers. Therefore, SweepBank shall not have any liability towards the Cardholder for any circumstances that interrupt, prevent or otherwise affect the functioning of the Cardholder's SweepBank Card through the SweepBank Platform for Mobile Contactless Payments not attributable to SweepBank, such as any unavailability, limitation, system outages or interruption of the mobile connection services provided to the Cardholder by the Wireless Carriers.

7.2 The Cardholder also understands that the use of SweepBank Card through the SweepBank Platform for Mobile Contactless Payments involves the electronic transmission of the Cardholder's Personal Data through the mobile connection services provided to the Cardholder by the Wireless Carriers. Therefore, in respect to that Cardholder's Personal Data used by other independent controllers - the Cardholder's Device Provider and the Wireless Carriers, SweepBank shall not guarantee any protection under SweepBank's Privacy Policy. Instead, the privacy policies and the security practices of the Cardholder's Device Provider and Wireless Carrier shall find application.

8. Amendments.

8.1 SweepBank reserves the right to amend in full or in part at any time for any reason at SweepBank's sole discretion this Schedule B.2, without amending any of the other Schedules under the Agreement. Any amendment to this Schedule

B.2 will be notified to the Cardholder within the time limits and through the communication methods as set up respectively under clause 1 (3.2) and clause 1 (3.3) of the General Terms and Conditions.

8.2 If the Cardholder is not in agreement with the amendments proposed under clause 8.1 above to this Schedule B.2, the Cardholder can only terminate this Schedule B.2, without having the right to terminate any of the other Schedules under the Agreement.

8.3 SweepBank reserves the right to amend in full or in part at any time for any reason at SweepBank's sole discretion this Schedule B.2 along with any of the General terms and Conditions, Schedule A, B, B.1, B.3, C, D, and E. Any of such amendment will be notified to the Cardholder within the time limits and through the communication methods as set up respectively under clause 1 (3.2) and clause 1 (3.3) of the General Terms and Conditions.

8.4 If the Cardholder is not in agreement with the amendments proposed, under clause 8.3 above, to this Schedule B.2 and to the General terms and Conditions, Schedule A, B, B.1, B.3, C, D, and E, the Cardholder can exercise the termination rights as per clause 11 (3.1) of the General Terms and Conditions.

8.5 Notwithstanding the provisions of this clauses from 8.1 to 8.4 above, the features and/or the functionality of the SweepBank Platform for Mobile Contactless Payments may be automatically updated or upgraded by SweepBank without notice to the Cardholder.

9. Right of Withdrawal

Instruction of Revocation

Right of withdrawal

You can revoke your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after receipt of this instruction on a durable data medium, but not before the conclusion of the contract and also not before we have fulfilled our information obligations pursuant to Article 246b § 2 paragraph 1 in conjunction with § 1 paragraph 1 numbers 7 to 12, 15 and 19 and Article 248 § 4 paragraph 1 EGBGB. The timely dispatch of the revocation suffices to comply with the revocation period if the declaration is made on a durable data carrier (e.g. letter, fax, e-mail). The revocation is to be addressed to:

Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, GZR 1027 Gzira, Malta; email: help.de@sweepbank.com.

Consequences of withdrawal

In the event of a valid revocation, the services received by both parties are to be returned. You shall be obliged to pay compensation for the value of the service provided up to the time of revocation if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that we shall commence performance of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you will still have to fulfil your contractual payment obligations for the period until revocation. Your right of revocation expires prematurely if the contract is completely fulfilled by both parties at your express request before you have exercised your right of revocation. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation declaration, for us with its receipt.

Special instructions

Upon revocation of this contract, you shall also no longer be bound by any contract related to this contract if the related contract concerns a service provided by us or a third party on the basis of an agreement between us and the third party.

End of instruction of revocation

Schedule C - CONDITIONS FOR PAYMENTS AND CREDIT TRANSFERS

The execution of customers' credit transfer orders (as part of managing the Account on the SweepBank Mobile App) shall be subject to the following terms and conditions:

1 General

1.1 Main characteristics of a credit transfer, including a standing order

The customer may instruct SweepBank to remit funds cashless in favour of a payee, exclusively by means of SEPA credit transfer towards the payee's SEPA account.

Subject to the provisions of section 2 below, the customer may also instruct SweepBank to regularly remit, exclusively by means of SEPA credit transfers, a fixed sum of money to the same account of the payee on a certain recurring date (standing order).

Incoming payment transactions towards Customer's Account, either SWIFT or SEPA, shall be allowed only in Euro currency.

Customer can provide SweepBank with specific instructions or obtain information about his Profile and/or Account through the SweepBank Mobile App or by calling the SweepBank's Customer Support Centre.

1.2 Unique identifier

When making credit transfers, the customer must use the following unique identifier of the payee:

Destination area	Currency	Unique identifier of payee
SEPA	Euro	IBAN

1.3 Issuance of credit transfer orders and authorisation

(1) The customer shall issue a credit transfer order to SweepBank per Mobile Banking through the SweepBank Mobile App, by providing SweepBank with all the information requested on the SweepBank Mobile App.

The customer must ensure the legibility, completeness and correctness of this information. Illegible, incomplete or incorrect information may lead to delays or misrouting of credit transfers, possibly resulting in loss or damage for the customer. Where illegible, incomplete or incorrect information is given, SweepBank may refuse to execute the credit transfer (see also Section 1.7).

If the customer believes that a credit transfer requires particularly prompt execution, the customer shall notify SweepBank thereof separately.

The customer authorises the transfer order in the manner agreed by SweepBank (e.g. by using the Authentication Elements / Personalized Security Features). This authorisation shall also include express consent for SweepBank to retrieve (from its database), process, transmit and store the customer's personal data necessary for executing the transfer.

(2) Before executing an individual credit transfer order, SweepBank shall indicate, at the customer's request, the charges payable by the payer and, where applicable, a breakdown of the amounts of any charges. Only in respect to those outgoing payment transactions carried out in Euro within the EEA, SweepBank shall indicate, at the Customer's request, also the maximum execution time applicable to the single payment transaction.

(3) The Customer has the right to make use of a Payment Initiation Service Provider in order to issue a credit transfer order to SweepBank.

Prior to the use of the Payment Initiation Service the Customer through the SweepBank Mobile App gives its explicit consent to SweepBank to execute a payment transaction through the Payment Initiation Service Provider.

(4) The Customer has the right to make use of an Account Information Service Provider in order to enable access to consolidated information on Accounts.

Prior to the use of the Account Information Service the Customer through the SweepBank Mobile App gives its explicit consent to SweepBank to allow access to the Account Information Service Provider to Customer's Account information to the extent as approved by the Customer.

1.4 Receipt of credit transfer orders by SweepBank

(1) A credit transfer order shall become valid as soon as it is received by SweepBank. This shall also apply if the transfer order is issued via a payment initiation service provider. Receipt shall take place upon delivery of the order into SweepBank's designated receiving facilities (mobile banking server).

(2) If the point in time of receipt of a credit transfer order pursuant to paragraph 1, sentence 2 is not on a banking Business Day as defined in Schedule F, the credit transfer order shall be deemed to have been received on the following banking Business Day.

(3) If a credit transfer order is received after the Cut-off Time as indicated in Schedule F – Definitions, it shall be deemed, for the purpose of determining when the execution period commences, to have been received on the following Business Day.

1.5 Revocation of credit transfer orders

(1) Once a credit transfer order has been received by SweepBank (see Section 1.4, paragraphs 1 and 2), the customer can no longer revoke it. Until then, the customer may revoke the credit transfer order by making a declaration to this effect to SweepBank contacting the SweepBank's Customer Support Centre at +493031197203.

Notwithstanding the provisions under the sentence above, the Customer may no longer revoke the transfer order towards SweepBank if he uses a payment initiation service provider to issue his transfer order once he has given the payment initiation service provider his consent to the initiation of the transfer.

(2) If SweepBank and the customer have agreed a certain date for the execution of a credit transfer, the customer may revoke the credit transfer order or standing order (see Section 1.1) up to the end of the Business Day before the agreed date. The Business Days shall be set out in the Definitions in Schedule F. If the revocation of a standing order is received by SweepBank in due time, no further credit transfers shall be executed under this standing order.

(3) A credit transfer order may only be revoked after the points in time referred to in paragraphs 1 and 2 if the customer and SweepBank have agreed thereupon. This agreement shall become effective if SweepBank manages to prevent execution or to recover the amount of the credit transfer.

(3.1) Please note that there are special provisions in this Schedule C stipulating when the instruction is deemed received. For instance, if the instruction is delivered on a day which is not a Business Day (see Section 1.4).

1.6 Execution of credit transfer orders

(1) SweepBank shall execute a customer's credit transfer order if the information required for execution is provided in the required manner (see Section 1.3, paragraph 1), the credit transfer order is authorised by the customer (see Section 1.3, paragraph 1) and a sufficient credit balance in the currency of the credit transfer order is available or sufficient credit has been granted (conditions for execution), unless there are grounds for refusal, and subject to further information requirements pursuant to Section 1.7 below.

(2) SweepBank and the other payment service providers involved in the execution of a credit transfer order shall be entitled to execute the credit transfer solely on the basis of the unique identifier of the payee provided by the customer (see Section 1.2).

(3) SweepBank shall inform the customer at least once a month about the execution of credit transfers through the Statement, available on the Mobile Account..

(4) Only in respect to those payment transactions carried out in Euro within the EEA, the amount of a payment transaction is credited to the payee's payment service provider's account at the latest by the end of the next Business Day following the point in time of receipt of the order of payment (or the requested date of execution) as defined for under Section 1.4. above. The debit value of an amount debited from the concerned SweepBank Current Account is no earlier than the point in time at which the amount of the payment transaction is debited from the concerned SweepBank Current Account or SweepBank Savings Account.

(5) The credit value date of an amount credited to the concerned SweepBank Current Account or SweepBank Savings Account is no later than the Business Day on which the amount of the payment transaction is credited to the concerned SweepBank Current Account or SweepBank Savings Account. The amount of the payment shall be at your disposal immediately after that amount is credited to the SweepBank Current Account or SweepBank Savings Account, but only to the extent that (i) no currency conversion is applied on the concerned SweepBank Current Account or SweepBank Savings Account; or otherwise that (ii) a currency conversion is applied on the concerned SweepBank Current Account or SweepBank Savings Account between Euro and another currency of the EEA or between two currencies of the EEA different than Euro.

SweepBank reserves the right to claim refund for the Customer and/or immediately debit from Customer's Account without prior notice, any amount of money paid by SweepBank into the Customer's Account in error. The Customer shall be informed about any such debiting on SweepBank's part on the next Statement.

(6) Only limited to those payment transactions carried out in Euro within the EEA, SweepBank shall be liable to the customer for the correct execution of the credit transfer order. SweepBank shall not be liable if SweepBank can provide evidence that:

regarding outgoing payment transactions, SweepBank has transferred the funds to the payee's payment service provider subject to the execution timeset forth under these Terms and Conditions;

regarding incoming payment transactions, SweepBank has duly credited the concerned SweepBank Current Account or SweepBank Savings Account.

SweepBank may not be held liable if the defective execution of the payment transaction is due to the communication of incorrect bank details by the Customer.

Where SweepBank is liable under this Section 1.6, paragraph 6, unless the Customer provides SweepBank with other specific instructions, SweepBank shall:

in case of outgoing payment transactions, refund without undue delay, to the Customer the amount of the non-executed or defective payment transaction, and, where applicable, restore the debited SweepBank Current Account to the state in which it would have been had the defective payment instruction not taken place;

in case of incoming payment transactions, immediately credit the SweepBank Current Account of the amount of the transaction.

(7) With respect to those payment transactions initiated by or through a payee:

Only limited to those outgoing payment transactions carried out in Euro within the EEA, the Customer has a right vis-à-vis SweepBank to the refund of a payment amount which has been debited which is based on an authorised payment transaction initiated through the payee if the precise amount was not stated on the authorisation, and if the payment amount exceeds the amount which the customer could have anticipated in line with his previous expenditure conduct, these General Terms and Conditions and the respective circumstances of the individual case. Reasons connected with any currency exchange are not to be considered if the reference exchange rate agreed between the parties was used as a basis.

The Customer on request by SweepBank will explain the factual circumstances from which he derives his refund demand. The Customer does not have a right to a refund if he has granted his consent to the execution of the payment transaction directly to SweepBank and, where agreed, he was informed of the coming payment transaction at least four (4) weeks prior to the due date by SweepBank. A claim to a refund on the part of the Customer is ruled out if he does not assert it vis-à-vis SweepBank within eight (8) weeks from the time of the debit of the payment amount in question. SweepBank within ten (10) Business Days after receipt of a refund demand will either refund the full amount of the payment transaction or inform the Customer of the reasons for the refusal to provide a refund.

1.7 Refusal of execution

(1) If the conditions for execution (see Section 1.6, paragraph 1)

are not fulfilled, SweepBank may refuse to execute the credit transfer order.

SweepBank may refuse or delay to carry out an outgoing payment instruction or/and an incoming payment instruction if there are reasonable grounds justifying such refusal for instance including but without limitation where:

- there are not enough funds in the Customer's Account to make a withdrawal or transfer of funds;
- SweepBank is bound to comply with legal/regulatory requirements;
- the payment instruction is not clear or if the Customer have given SweepBank insufficient details to carry out the payment instruction;
- SweepBank reasonably believes that the payment instruction may have been given by the Customer or someone using any of Customer's Security Details in order to obtain funds or any other service illegally or fraudulently; or
- making the payment would mean the Customer exceed any daily or other limit or restriction on the payments that can be made into or out of Customer's Account.
- SweepBank believes or suspects instances of fraud, money laundering or funding of terrorism or any other situation giving rise to compliance concerns;

- the execution of a payment order is prohibited by law or violates legal regulations.

In order to assess the background of the incoming payment before SweepBank decides on a rejection, blocking or credit of the payment, SweepBank reserves the right to obtain additional information and documentation as well as corrected or supplemental payment instructions from the customer and from the ordering financial institution. SweepBank shall not be liable to the client for any resulting delays in the credit or rejection. In the event of a rejection, SweepBank shall, at the earliest opportunity, and in any case no later than the end of the Business Day following the day when the payment order is received by SweepBank according to the terms of Section 1.4. above, inform the Customer on the refusal and the reasons for it and the procedure for correcting any factual mistakes that led to the refusal, unless prohibition to inform is set out in the applicable laws and regulations.

SweepBank may charge a reasonable fee for providing such information, if the refusal is objectively justified.

SweepBank is finally entitled to inform all parties involved in the transaction of the reason why the payment was not credited.

In case of any compliance concerns, before SweepBank acts on a payment instruction, it may also require further confirmation from the Customer or take additional steps to verify that the Customer authorised it. For example, SweepBank may ask the Customer to provide more information to verify Customer's identity.

(2) If SweepBank is clearly unable to assign a unique identifier provided by the customer to any payee, payment account or payee's payment service provider, it shall inform the customer thereof without delay and, if necessary, return the amount of the credit transfer.

Unless the law states otherwise, SweepBank will inform the Customer as soon as possible in the event of a refusal or delay in carrying out a payment instruction. SweepBank will inform the Customer of the reasons for its refusal or delay to make the payment and it shall inform the Customer of any actions the Customer may take to correct any factual errors which led to SweepBank's refusal or delay. SweepBank will contact the Customer through direct communication on the message centre in the Customer's Mobile Account.

SweepBank agrees to accept instructions given by a person who is Customer's attorney (legal authority to act for the Customer). In such cases SweepBank will require specific documentation to ensure that such attorney is properly identified and to ensure he/she has been properly authorised.

SweepBank cannot accept payment instructions by post or by e-mail.

1.8 Transmission of Credit Transfer Data

When executing a credit transfer, SweepBank shall transmit the details contained in the credit transfer (credit transfer data) to the payee's payment service provider either directly or through intermediary institutions. The payee's payment service provider may make the credit transfer data, which shall also include the payer's IBAN, available to the payee in full or in part. Where crossborder credit transfers and domestic priority credit transfers are involved, the credit transfer data may also be forwarded to the payee's payment service provider via the Society for Worldwide Interbank Financial Telecommunications (SWIFT), based in Belgium. For system security reasons, SWIFT stores the credit transfer data temporarily at its operating centres in the European Union, Switzerland and the United States.

1.9 Notification of Unauthorised or Incorrectly Executed Credit Transfers

The Customer shall inform SweepBank without delay on finding that a credit transfer order was unauthorised or executed incorrectly. This shall also apply in cases where a payment initiation service provider is involved.

You must take all the reasonable precautions to keep your Personalized Security Features for mobile banking transactions confidential and secure according to the relevant provisions of Schedule B - Conditions for the SweepBank Cards – and of

Schedule D – Conditions for Mobile Banking. You must read the Statements carefully when they become available through the SweepBank Mobile App. You must notify SweepBank immediately upon discovery, or even a suspicion of the unauthorised use of your Personalized Security Features and/or the mobile number registered to access your Mobile Account, or that your Device and/or Personalized Security Features have been lost, stolen, misappropriated or that it may be misused, or you suspect or there is any reason for you to suspect that your Personalized Security Features become known to another person.

1.10 Customer's claims for refunds, corrections and damages

1.10.1 Refund in the case of an unauthorised credit transfer

In the event of an unauthorised credit transfer (see Section 1.3 (1)), SweepBank shall have no claim against the customer for reimbursement of its expenses. SweepBank shall be obliged to refund the amount of the transfer to the customer and, where the amount has been debited to an account held by the customer, to restore that account to the position it would have been in if it had not been debited with the unauthorised transfer. This obligation must be fulfilled at the latest by the end of the business day following the day on which SweepBank was notified that the transfer was unauthorised or SweepBank was otherwise informed of the unauthorised transfer. If SweepBank has notified a competent authority in writing of justified grounds for suspecting fraudulent conduct on the part of the customer, SweepBank must examine and fulfil its obligation under sentence 2 without delay if the suspicion of fraud is not confirmed. If the transfer was initiated via a payment initiation service provider, the obligations arising from sentences 2 to 4 shall be incumbent on SweepBank.

1.10.2 Claims in the event of non-execution, defective execution or delay of an authorised credit transfer

(1) In the event of non-execution or defective execution of an authorised credit transfer, the customer may request SweepBank to refund the amount of the credit transfer without delay and in full where the payment was not made or was defective. If the amount has been debited to the Customer's account, SweepBank shall restore the account to the status it would have had without the non-executed or incorrectly executed payment transaction. If a credit transfer is initiated by the customer via a payment initiation service provider, the obligations arising from sentences 1 and 2 shall apply to SweepBank. Where charges have been deducted from the amount of a credit transfer by SweepBank or intermediaries, SweepBank shall immediately transmit the amount deducted in favour of the payee.

(2) In addition to the provisions of paragraph 1, the customer may request SweepBank to refund any charges and to charge interest to the extent that such charges were invoiced to him or debited to his account in connection with the non-execution or defective execution of the credit transfer.

(3) In the event of late execution of an authorised credit transfer, the customer may request SweepBank to require the payee's payment service provider to credit the payee's payment account as if the credit transfer had been correctly executed. The obligation under the first sentence shall also apply if the credit transfer is initiated by the customer via a payment initiation service provider. If SweepBank proves that the payment amount was received in time by the payee's payment service provider, this obligation shall not apply.

(4) If a transfer was not executed or was executed incorrectly, SweepBank shall, at the customer's request, trace the payment transaction and inform the customer of the result.

1.10.3 Compensation for breach of duty

(1) In the event of non-execution, defective execution or late execution of an authorised credit transfer or of an unauthorised credit transfer, the customer may claim compensation from SweepBank for any loss or damage not already covered by Sections 1.10.1 and 1.10.2. This shall not apply if SweepBank is not responsible for the breach of duty.

SweepBank shall be liable for any fault attributable to an intermediary body in the same way as for its own fault, unless the essential cause lies with an intermediary body specified by the customer. If the customer has contributed to the occurrence of a loss by culpable conduct, the principles of contributory negligence shall determine the extent to which SweepBank and the customer shall have to bear the loss.

(2) The liability according to paragraph 1 is limited to 12,500 Euro. This limit of liability in terms of amount shall not apply

- for unauthorized bank transfers,
- in the event of intent or gross negligence on the part of SweepBank,
- for risks which SweepBank has specifically assumed, and
- for the loss of interest if the customer is a consumer.

1.10.4 Special rules for the transfer effected outside the EEA

(1) For the transfer made outside the EEA, in derogation from the claims in Sections 1.10.2 and 1.10.3 in the event of a non-executed, defective or delayed execution of an authorised credit transfer, in addition to any claims for restitution claims for damages shall be limited to the following provisions:

- SweepBank is liable for its own fault. If the customer has contributed to the occurrence of a loss by culpable conduct, the principles of contributory negligence shall determine the extent to which SweepBank and the customer shall have to bear the loss.
- SweepBank shall not be liable for the fault of the intermediary bodies of the SweepBank. In such cases, SweepBank's liability shall be limited to the careful selection and instruction of the first intermediary (forwarded order).
- SweepBank's liability is limited to a maximum of EUR 12,500 per transfer. This limitation of liability shall not apply to intent or gross negligence on the part of SweepBank or to risks which SweepBank has specifically assumed.

(2) In case of an unauthorised transfer to countries outside the EEA, SweepBank shall be liable for any other damage resulting from an unauthorised transfer if it is its own fault. If the customer has contributed to the occurrence of a loss by culpable conduct, the principles of contributory negligence shall determine the extent to which SweepBank and the customer shall bear the loss.

1.10.5 Exclusion of liability and objection

(1) Any liability of SweepBank pursuant to Sections 1.10.2, 1.10.3 and 1.10.4(1) is excluded in the following cases:

- SweepBank shall provide the customer with evidence that the transfer amount has been received by the payee's payment service provider in good time and in full. In case of transfers to countries outside the EEA, SweepBank shall provide the customer with evidence that the transfer amount has been duly received by the payee's payment service provider.

The credit transfer was executed in accordance with the incorrect unique identifier of the payee provided by the customer (see Section 1.2) In this case, however, the customer may require SweepBank to make every effort to recover the payment amount within the limits of its possibilities. If it is not possible to recover the amount of a credit transfer in accordance with the second sentence, SweepBank shall, upon written request, provide the customer with all available information to enable the customer to claim against the actual recipient of the credit transfer a refund of the amount of the credit transfer. The last sentence does not apply in case of transfers to countries outside the EEA.

(2) Claims by the customer under Sections 1.10.1 to 1.10.4 and objections by the customer against SweepBank on account of non-executed or incorrectly executed credit transfers or unauthorised credit transfers shall be excluded if the

customer has not notified SweepBank thereof within 13 months at the latest of the date on which the amount of an unauthorised or incorrectly executed credit transfer was debited to his account. The period shall begin to run only if SweepBank has notified the customer of the debit entry of the transfer in accordance with the agreed method of account information within one month of the debit entry at the latest; otherwise the period shall begin on the date of notification. The customer may also assert claims for damages under Section 1.10.3 or 1.10.4 after expiry of the period set out in the first sentence if he was prevented from complying with that period through no fault of his own. Sentences 1 to 3 shall also apply if the customer initiates the credit transfer via a payment initiation service provider.

(3) Claims of the customer are excluded if the circumstances justifying a claim

- are due to an unusual and unforeseeable event beyond SweepBank's control, the consequences of which could not have been avoided despite the exercise of all due care, or
- were brought about by SweepBank on the basis of a legal obligation.

2. Standing orders

Standing orders are applicable for transfers within Customer's SweepBank accounts.

The Customer will have to create a payment between his own accounts and set the recurrence (date when the Chosen amount will automatically be debited to the Customer account, the frequency and end date of the Recurrence) before signing it off.

The payment will be executed in the exact terms determined by the Customer.

3. Transfer of funds between own accounts held at SweepBank

Payment instructions will be processed in real time.

Future dated payment instructions will be processed on the day stipulated by the Customer..

4. Transfer of funds to third parties

4.1 Payments in Euro to a third party account with SweepBank or to any account held with a bank in the EEA

4.1.1 Destination account held with SweepBank:

Unless otherwise agreed;

- payment instructions will be processed real time unless they are future dated payments ;
- future dated payment instructions will be processed on the day stipulated by the Customer.

4.1.2 Destination account held with another bank in the EEA:

Unless otherwise agreed:

Payment instructions received before Cut-off Time will be debited to Customer Account real time. The payment instructions will be transmitted on the same day.

Payment instructions received after Cut-off Time or on a day which is not a Business Day shall be considered received on the next business day. The payment instructions will be transmitted to the receiving bank on the next Business Day.

The Customer can ask SweepBank for details of the period the payment will take to arrive (see Section 1.3, paragraph 2).

SweepBank shall ensure execution deadlines for any transfer order received by the Customer, however SweepBank will not be responsible for any delay caused by the receiving bank system and/or processes.

SweepBank cannot guarantee same day value payments for outgoing transfers to third party accounts, although SweepBank endeavours to effect same day value payment.

In all cases, SweepBank's responsibility for the payment transaction ends when the payment instruction is transmitted to the receiving bank.

4.1.3 Conditions applicable to destination accounts held with SweepBank and destination accounts held with other banks within the EEA

It shall be Customer's responsibility to verify whether the payment transaction is subject to any charge by third party banks, as applicable, and if necessary to provide for same.

If the payment instructions are not applied and are returned to SweepBank, we will credit the returned funds, less SweepBank's charges, if applicable according to SweepBank's List of Prices, to the account which had been debited.

4.2 Payments in Euro to an account held with a bank outside the EEA

4.2.1 Payment instructions received before the Cut-Off Time will be debited to your Account real time. The payment instructions will be transmitted to the receiving bank on the same Business Day.

4.2.2 Payment instructions received after the Cut-Off Time or on a day which is not a Business Day will be transmitted to the receiving bank on the next Business Day.

SweepBank's responsibility for the payment transaction ends when the payment instruction is transmitted to the receiving bank.

If the payment is in Euro (EUR), the payment will reach the other bank no later than one (1) Business Day after SweepBank received your payment instruction.

You can ask SweepBank for details of the time the payment will take to arrive. SweepBank shall ensure execution deadlines for any transfer order received by the Customer, however SweepBank will not be responsible for any delay caused by the receiving bank system and/or processes .

In addition, it shall be your responsibility to verify whether the payment transaction is subject to any charge by the beneficiary banks, as applicable, and if necessary, to provide for same.

If the payment instructions are not applied and are returned to us, SweepBank will credit the returned funds, less SweepBank's charges, if applicable, to the account which had been debited.

4.3 SEPA Payments

SweepBank will participate to the SEPA payments scheme indirectly through its EUR correspondent banks.

A SEPA Scheme is a set of rules, practices and standards to achieve interoperability for the provision and operation of a SEPA payment instrument agreed at interbank level.

Schedule D – CONDITIONS FOR MOBILE BANKING

1. Services

(1) The Customer may carry out banking transactions on exclusive basis through the SweepBank Mobile App to the extent allowed by SweepBank). In addition, the Customer can retrieve information from SweepBank through the SweepBank Mobile App.

(2) For the purposes of this Schedule D –Conditions for Mobile Banking, the SweepBank Current Account and the SweepBank Savings Account are uniformly referred to as the "Account".

(3) SweepBank shall be entitled to show the customer the changes in its business conditions by electronic means and for retrieval. With respect to the conditions for the validity of changes, Section 1(3) of the General Terms and Conditions applies.

2. Prerequisites for the use of mobile banking

The Customer is required to use the Authentication Elements / Personalized Security Features agreed with SweepBank to identify himself to SweepBank as an authorized customer (see. Section 3) and to authorize orders (see. Section 4) for banking transactions via mobile banking.

If the Customer activates the feature that allows the use of fingerprint to log onto the App (for compatible devices only), the Customer must ensure and shall be responsible that only the Customer's fingerprint is registered on the Customer's Device.

3. Access to mobile banking

The Customer will have access to mobile banking, if

- the Customer has identified himself using the Authentication Element(s) based on the Strong Customer Authentication requested by SweepBank;
and;
- no blocking of access (see. Sections 6 and 7) has been arranged.

After granting access to mobile banking, the Customer can use the SweepBank Mobile App.

4 Mobile banking orders

4.1 Placing orders and authorization

The Customer must authorize mobile banking orders (e.g. credit transfer orders) using the agreed Authentication Elements / Personalized Security Features based upon the Strong Customer Authentication for them to become effective and send this to SweepBank via mobile banking. SweepBank will confirm receipt of the order by mobile banking. Written orders or contracts in other forms than via mobile banking will not be accepted by SweepBank.

4.2 Withdrawal of orders

The revocability of a mobile banking order is governed by the special conditions (See Schedule C –Conditions for Payments and Credit Transfers).

5. Processing of mobile banking orders by SweepBank

5.1 Mobile banking orders are processed in accordance with the conditions applicable to the respective type of order (e.g. Schedule C –Conditions for Payments and Credit Transfers) and on the business days specified in Schedule F – Definitions. If the mobile banking order is received after the Cut-Off Time or the date of receipt is not a Business Day, the order will be considered as received on the next Business Day. Processing will begin on that day. The relevant provisions of Schedule C – Conditions for Payments and Credit Transfers shall find application.

5.2 SweepBank will execute the concerned mobile banking orders if the following execution conditions are met:

- The mobile banking order must be authorized by the Customer with the Authentication Elements / Personalized Security Features as requested by SweepBank.
- The necessary data are provided.
- In case of any pre-agreed limit, such limit is not exceeded.
- The execution requirements for the special conditions that apply for that type of order (such as sufficient funds in the account in accordance with Schedule C - Conditions for Payments and Credit Transfers) are met.

If the execution conditions under sentence 1 are met, SweepBank will carry out the mobile banking orders in accordance with the provisions of Schedule C –Conditions for Payments and Credit Transfers applicable to the respective order.

5.3 If the execution conditions are not met in accordance with Section 5.2 sentence 1, SweepBank will not execute the mobile banking order, inform the Customer via the message centre in Customer's Mobile Account of non-execution and – to the extent possible – explain the reasons and ways in which the errors that led to the rejection can be corrected so that mobile banking can be used. SweepBank may refuse to carry out a payment instruction as stated in Schedule C –Conditions for Payments and Credit Transfers.

5.4 Control of order data with the data displayed by SweepBank

To the extent that SweepBank displays data for the Customer from his mobile banking order (e.g. amount, account number of the payee) on the customer system and/or SweepBank Mobile App to confirm an action, the Customer is obliged to examine the data displayed before confirming the conformity of the data provided for the transaction.

6. Due diligence for the Customer

6.1 Technical connection to mobile banking

The Customer is obliged to establish the technical connection to his/her Mobile Account, according to the relevant instructions given by SweepBank in the Help Centre.

6.2 Confidentiality and safe storage of the Authentication Elements / Personalized Security Features

(1) The Customer must keep his Authentication Elements / Personalized Security Features secret and only use these in the context of sending an order using the mobile banking access channels shared separately by SweepBank.

The reason is that any other person who is in possession of Personalized Security Features can use the mobile banking process improperly.

(2) In particular, the following should be noted to protect the Authentication Elements / Personalized Security Features:

- The Personalized Security Features may not be stored electronically (in the customer's system or on the Device, for example).
- When entering the Personalized Security Features, the Customer must make sure that others cannot spy on it.
- The Personalized Security Features may not be distributed outside the mobile banking process, neither orally or in text form, not via e-mail, for example.
- The Personalized Security Features may not be stored together with the usage code for the electronic signature and with any other authentication element which might be used in conjunction with the Personalized Security Features.
- The Customer must ensure that only the Customer's fingerprint is registered on the Customer's Device.
- The Customer must ensure that no unauthorized persons have access to the Customer's Device and cannot use the SweepBank Mobile App. The Customer must uninstall the SweepBank Mobile App before abandon possession of the Device.

6.3 Security of the Customer's system

The Customer must follow the safety instructions of SweepBank for mobile banking available on the Help Centre, in particular the measures for protecting the hardware and software (customer system) used. In particular, the Customer must use the appropriate hardware and software that meets the current standards of safety and commercially available security precautions to protect against viruses and abuse.

6.4 Security and Access, Blocking request

6.4.1 SweepBank will not request any of the Customer's Security Details with the exception of those cases specified in this Terms and Conditions and related schedules. If the Customer forgets any of the personal Security Details, loses or is deprived of the Authentication Elements / Personalised Security Features or becomes aware or suspect that another person has gained knowledge of one or more of the Security Details, the Customer must immediately call SweepBank's Customer Support Centre on +493031197203, during the opening times as published on the Website or notify to SweepBank through the message centre available at anytime on the Customer's Mobile Account and follow the instructions contained in the Help Centre of the SweepBank Mobile App.

6.4.2 If the Customer learns of the loss or theft of the Authentication Elements / Personalized Security Features, the misuse or other unauthorized use of his Authentication Elements / Personalized Security Features, he must notify SweepBank of this immediately (blocking request). The Customer can also submit a blocking request to SweepBank at any time via separately communicated contact details. The Customer must contact the police immediately to have any theft or misuse investigated. The Customer must also issue a blocking request to SweepBank, if the Customer suspects that another person

- has acquired access to or knowledge of his Authentication Elements / Personalized Security Features; or
- used his Authentication Elements / Personalized Security Features without authorization.

6.4.3 It is the responsibility of the Customer to ensure that Security Details relating to the Mobile Account are kept safe. In particular, the Customer must:

- in the event that the Customer has lost any of the Authentication Elements / Security Details, or if the Customer is aware or believes that someone else knows any of the Security Details, has used the Device, the Mobile Account or any of the

Accounts or has stolen the Device or the Security Details, inform SweepBank immediately by calling SweepBank's Customer Support Centre or notify to SweepBank through the message centre available on the Mobile Account;

- review the available transaction summaries and inform SweepBank about any unauthorised or incorrectly executed transactions and orders immediately;
- not allow anyone else to use the Accounts; and
- adhere to any security warnings or advice SweepBank provides the Customer with, including any security announcements on the Website and/or Mobile Account.

The Customer is responsible for all instructions and orders given between log into the Mobile Account and log off the Mobile Account.

6.4.4 SweepBank will do its utmost to prevent any unauthorised access to the Mobile Account and to make sure it is secure, including taking reasonable steps to protect the secrecy of the Security Details. SweepBank reserves the right to immediately discontinue the use of the Customer's Security Details to access the Mobile Account, make withdrawals out of the Account or otherwise carry out any other transactions:

- if SweepBank has reason to believe that the Mobile Account is not, or may not be, secure;
- if SweepBank has reason to believe that there could be unauthorised or fraudulent use of the Mobile Account or any Personalised Security Feature, or
- if the Customer has informed SweepBank about any unauthorised or fraudulent use of the Mobile Account or any Personalised Security Feature.

SweepBank will state the reasons if possible beforehand, but at the latest immediately after discontinuing the use of the Security Details. The statement of reasons may be omitted if SweepBank would thereby violate legal obligations.

6.4.5. If any of SweepBank's services accessible from the Customer's Mobile Account are blocked, the Customer may call SweepBank's Customer Support Centre or utilises the message centre to request that the blocked service be enabled for use again.

6.4.6. The Customer is urged to call SweepBank's Customer Support Centre or contact SweepBank through the message centre immediately if the Customer encounters any of the following issues:

- experiencing problems whilst using the SweepBank Mobile App;
- notice of any technical incident or other fault related to the access of the Mobile Account which might put the security of SweepBank's services at risk; or
- Notice of any irregularities with any third-party payment procedures on other websites or elsewhere, which may lead to the Mobile Account being used or accessed by someone without authority of the Customer.

7. Use barrier

7.1 Lock at the request of the Customer

SweepBank will lock

- the mobile banking access and/or
- the Authentication Elements / Personalized Security Features

at the request of the Customer, in particular in the case of a blocking request referred to in point 6.4.2.

7.2 Lock at the instigation of SweepBank

(1) SweepBank may block mobile banking access for the Customer if

- it has the right to terminate the Agreement for cause, or
- there are objective reasons related to the security of the Authentication Elements / Personalized Security Features, or
- there is a suspicion of unauthorized or fraudulent use of the Authentication Elements / Personalized Security Features.

(2) SweepBank will lock the account and state the reasons if possible beforehand, but at the latest immediately after the lock has been placed. The statement of reasons may be omitted if SweepBank would thereby violate legal obligations.

7.3 Unlocking

SweepBank will lift a lock if the reasons for the lock no longer exist. The Customer will be informed of this immediately.

7.4 Autoblocked to login to mobile banking and auto blocking of the SweepBank Card

(1) Customer has to try to login for three (3) consecutive times through the SweepBank Mobile App. If the Customer will provide a wrong Personalized Security Features, then the Customer will be temporarily blocked for the next hour. The Customer can try again after the 60 minutes have passed. If the Customer continues to deliver wrong information to his login screen for the next 3 attempts, the Personalized Security Features will be permanently blocked. The Customer must call SweepBank's Customer Support Centre on +493031197203 in order to restore the possibility of use of the SweepBank Mobile App.

(2) If the SweepBank Card is blocked, the Personalized Security Features can then no longer be used for mobile banking. Please, refer to section 3.4 of Schedule B in order to restore the possibility of use of the SweepBank Card.

8. Liability

8.1 Liability of SweepBank in the event of an unauthorized mobile banking order and in the event of non-executed, incorrectly executed or delayed executed mobile banking order

SweepBank's liability for unauthorized mobile banking orders and non-executed or incorrectly executed or delayed executed mobile banking orders is subject to the relevant terms and conditions set out in Schedule C – Conditions for Payments and Credit Transfers or Schedule B – Conditions for SweepBank Card.

8.2 Liability of the Customer for abuse of his authentication elements

8.2.1 Liability of the Customer for unauthorized payment transactions prior to the blocking request

(1) If unauthorized payment transactions prior to the blocking request are based on the use of a lost, stolen or otherwise mislaid authentication element or on other misuse of the Authentication element, the Customer is liable to SweepBank for damages arising from this up to an amount of EUR 50, without it mattering whether the customer is at fault.

(2) The Customer shall not be liable to pay compensation for any loss under paragraph 1 if the Customer was unable to discover the loss, theft, misplacement or other misuse of the authentication element prior to the unauthorised payment transaction, or if the loss of the authentication element was caused by an employee, agent, branch of a payment service provider or any other entity to which the payment service provider's activities were outsourced.

(3) If unauthorized transactions take place prior to the blocking request and if the Customer has acted fraudulently or violated his duties of care and disclosure under these terms intentionally or through gross negligence, the customer shall, in deviation of paragraph 1 and 2, bear the full extent of the loss incurred thereby. Gross negligence on the part of the customer may be the case especially if he

- does not inform SweepBank immediately of the loss or theft of the authentication element or the misuse of the authentication element or the personalized security feature after he becomes aware of this (see. Section 6.4.2)
- saves the personalized security feature in the customer system (cf. Section 6.2. Paragraph 2) or otherwise violated his duties according to Section 6.2.
- forwards the personalized security feature outside the mobile banking process, for example via e-mail (cf. Section 6.2. Paragraph 2)
- does not controll the order data before confirming (cf. Section 5.4).

(4) The Customer is not obligated to pay compensation in accordance with paragraphs 1 and 3 if SweepBank has not required the Customer to provide strong customer authentication. Strong customer authentication requires in particular the use of two independent authentication elements from the categories of knowledge, possession or inherence.

(5) Liability for damage caused within the period for which a (spending) limit applies is limited in each case to the agreed limit.

(6) The Customer is not obligated to pay compensation in accordance with paragraphs 1 and 3 if the customer could not deliver the blocking request in Section 6.4.2 because SweepBank did not have the opportunity to ensure receipt of the blocking request and the damage occurred as a result.

(7) Paragraphs 2 and 4 to 6 shall not apply if the Customer has acted fraudulently.

8.2.2 Liability of the Customer from the blocking request onwards

As soon as SweepBank has received a blocking request from the Customer, it will bear all losses incurred thereafter due to unauthorised mobile banking transactions. This does not apply if the Customer has acted fraudulently.

8.2.3 Disclaimer

Liability claims shall be excluded if the circumstances that justify a claim are based on an unusual and unforeseeable event to which the party referring to this event has no influence over and its consequences could not have been avoided, despite taking the necessary care.

9. Push Notifications

The Customer has the option of push notifications sent to his device. The Customer can change the receipt of push notifications at any time in the SweepBank Mobile App settings or in the settings of his device. The specific way of displaying such push notifications depends on the individual device settings.

Schedule E - Special Conditions for the SweepBank Term Deposit

1 General terms

1.1 These Special Conditions govern the business relationship between the Customer and SweepBank, as well as detail SweepBank's obligations towards the Customer and the Customer's obligations towards SweepBank with regards to SweepBank Term Deposit. In addition to these Special Conditions, the General Terms and Conditions apply.

2 The SweepBank Term Deposit

2.1 The SweepBank Term Deposit is an online fixed-rate and fixed-term deposit Account.

2.2 In order to be able to open a SweepBankTerm Deposit you must first have a SweepBank Current Account.

2.3 Any sums deposited in the SweepBank Term Deposit have to be sourced from the SweepBank Current Account. On maturity, the principal amount and the interest earned will be transferred back into the same SweepBank Current Account from where the funds originated.

2.4 Once you have opened a SweepBank Term Deposit, you may not retrieve the principal amount or any interest earned prior to the lapse of the pre-determined maturity date of the term deposit, save for in situations referred to in Section 5 (Termination of a SweepBank Term Deposit prior to Maturity) and Section 8 (Right of Withdrawal) of this Schedule E – Special Conditions for the SweepBank Term Deposit

2.5 You may have multiple SweepBank Term Deposits open at any time. However you cannot deposit more than 100,000 Euros with SweepBank, in the aggregate (taking into account all deposits taken with SweepBank) at any point in time.

2.6 SweepBank retains the right to limit the amount of funds you can hold in your SweepBank Term Deposit.

2.7 The SweepBank Term Deposit can be denominated only in Euro.

2.8 SweepBank Term Deposits will yield interest at a rate that will be determined by the SweepBank from time to time. The applicable rates can be obtained from the SweepBank's Website, your Online Account or from the SweepBank's Customer Support Centre. The interest rate applicable to the each specific SweepBank Term Deposit is the interest rate applicable at the time of opening of the SweepBank Term Deposit Account.

2.9 The date of commencement of a SweepBank Term Deposit shall fall on the day when the funds are placed on such SweepBank Term Deposit.

2.10 The maturity date of a SweepBank Term Deposit shall fall on the day the minimum term agreed for such SweepBank Term Deposit expires.

3 Reservation of services

The SweepBank Term Deposit Accounts are only managed by SweepBank for consumers, i.e. only for natural persons who open an account for a purpose that serves neither commercial nor one's independent professional activity but only personal purposes. The SweepBank Term Deposit Accounts are not available for trusts, companies and other bodies corporate or charities.

The SweepBank Term Deposit Accounts shall be kept for the Customer's own account. SweepBank does not open accounts on behalf of third parties.

SweepBank will only open SweepBank Term Deposit Accounts in the name of its customers who are acting on their own behalf. You accordingly understand that the SweepBank Term Deposit Accounts can only be used for transactions that you conduct in your own name and on your own behalf, and that you concurrently bind yourself not to use the accounts for the benefit of another person. Entrusting access or use of the SweepBank Terms Deposit Accounts to a third party is prohibited and will lead to the termination of the business relationship with SweepBank.

4 Interest and changes to interest rates on your SweepBank Term Deposits

4.1 The interest rate on the SweepBank Term Deposit is fixed for the term which you have placed your deposit for.

4.2 SweepBank will continuously review the rates offered on its SweepBank Term Deposits and reserves the right to change these rates at its discretion. If SweepBank decides to change the rates, this change will not affect any of your existing SweepBank Term Deposits which have not yet matured.

4.3 SweepBank will pay gross interest (interest without tax being deducted) on the SweepBank Term Deposit at the end of the maturity period. The applicable interest rate will be that indicated in Annex 1 reflecting the interest rate showing on the Website at the time the SweepBank Term Deposit is opened.

5 Payments out of your Term Deposit

5.1 No payments can be made out of your Term Deposit.

5.2 On maturity of your Term Deposit, the principal amount deposited and the relevant accrued interests shall be paid into the originating SweepBank Current Account. The payment is made by SweepBank on the maturity date. If the maturity date is not on a Business Day, the payment is made on the next following Business day with value date on the maturity date.

5.3 Upon the payment is made to the originating SweepBank Current Account as per clause 4.2, the Term Deposit shall be automatically closed.

6 Termination of a SweepBank Term Deposit prior to Maturity

6.1 You may not terminate your SweepBank Term Deposit before maturity, excluding if you decided to terminate your business relationship with SweepBank.

6.2 Furthermore, whilst having an active SweepBank Term Deposit, you may not request to close the SweepBank Current Account that was opened with SweepBank at your request, excluding if you decided to terminate your business relationship with SweepBank.

6.3 The contract can be terminated by the Customer and SweepBank for reasonable cause. Any other legal termination rights available to the customer under statutory law shall not be affected.

6.4 In the event of closure of a SweepBank Term Deposit under clause 5 SweepBank will transfer the principal amount to the originating SweepBank Current Account which you had selected upon opening of the term deposit, without any breakage fee being applicable and any interest being awarded.

6.5 If you terminate the SweepBank Term Deposit before the maturity date, in breach of this Schedule E, you shall be liable to pay the breakage fee as indicated in the List of Prices and Services

7. Notice regarding the taxes the customer must pay

SweepBank will not withhold any taxes on behalf of the Customer. The Customer is obliged to pay taxes to its respective tax authority. If the Customer's tax residency circumstances change, the Customer must inform SweepBank immediately by calling the SweepBank Customer Support Centre or through the message centre on his Mobile Account. SweepBank does not offer tax advice. For any tax related questions, the Customer should contact the relevant competent tax authority or his tax advisor.

8. Pricing

The opening of the SweepBank Term Deposit is free of charge. The Customer shall bear his own costs and any applicable third-party costs (e.g. postage) himself.

Other fees arising in connection with the SweepBank Term Deposit are those specified in the List of Prices and Services, as issued by SweepBank from time to time, and which is available from SweepBank's website or through the SweepBank Mobile App. If the Customer makes use of a service included therein, and unless otherwise agreed with SweepBank, the interest and charges stated in the List of Prices valid at the time of use of the service are applicable. Unless otherwise agreed, the charges for any services not included in the List of Prices which are provided following the instructions of the Customer and which can in the given circumstances, only be expected to be provided against remuneration, subject to prior agreement with the Customer. Changes of Prices are made in accordance with section 1. (3) of the General Business Conditions, if applicable.

9 Right of Withdrawal

Instruction of Revocation

Right of withdrawal

You can revoke your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after receipt of this instruction on a durable data medium, but not before the conclusion of the contract and also not before we have fulfilled our information obligations pursuant to Article 246b § 2 paragraph 1 in conjunction with § 1 paragraph 1 numbers 7 to 12, 15 and 19 and Article 248 § 4 paragraph 1 EGBGB. The timely dispatch of the revocation suffices to comply with the revocation period if the declaration is made on a durable data carrier (e.g. letter, fax, e-mail). The revocation is to be addressed to:

Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, GZR 1027 Gzira, Malta; email: help.de@sweepbank.com.

Consequences of withdrawal

In the event of a valid revocation, the services received by both parties are to be returned. You shall be obliged to pay compensation for the value of the service provided up to the time of revocation if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that we shall commence performance of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you will still have to fulfil your contractual payment obligations for the period until revocation. Your right of revocation expires prematurely if the contract is completely fulfilled by both parties at your express request before you have exercised your right of revocation. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation declaration, for us with its receipt.

Special instructions

Upon revocation of this contract, you shall also no longer be bound by any contract related to this contract if the related contract concerns a service provided by us or a third party on the basis of an agreement between us and the third party.

End of instruction of revocation

10 Duration of the Agreement

This Schedule E – Special Conditions for the SweepBank Term Deposit – is being entered into for a definite period of time until the maturity date indicated in Annex 1.

Schedule F – DEFINITIONS

In these terms and conditions, the words in bold below have the following meanings:

Account(s): means any present or future online current account and/or savings account opened by SweepBank in your name Unless specified otherwise, reference to “Account” includes both your SweepBank Current Account and SweepBank Savings Account. An Account with SweepBank may only be held by an individual who is acting in his own name. Each Account is identified by its respective IBAN and will be associated with a person in whose name a new Account is opened.

Account Information Service Provider: a payment service provider offering an Account Information Service..

Account Information Service: an online service rendered by Account Information Service Provider to provide consolidated information on Accounts, at Customer’s request.

Agreement: means the terms and conditions contained in this document and its Schedules, as may be amended from time to time.

Apple: the corporation named “Apple Inc.”. having its registered office at 1 Infinite Loop, Cupertino, California 95014 USA.

Apple Pay: the cashless payment solution services offered by Apple to the Cardholder.

Apple Pay App: the software that you can install on Your Device through which you can access Apple Pay.

Apple Wallet: the electronic wallet services offered by Apple.

Applicable Fees:- the interest, fees and other charges payable by the Customer according to the List of Fees.

Application: the form you need to complete in order to open your Account. This can be completed only through the SweepBank Mobile App, the Website or through the manual onboarding process established by SweepBank. ;

Authentication Elements: Elements of knowledge, possession and inherence used to authenticate the Customer, e.g. to access information and to authorise orders: Personalized Security Features / Security Details as well as the Customer’s Device.

Business Day: any day other than Saturdays, Sundays, or international bank holidays or public or national holidays in Malta applicable for settlement currencies based on the customer’s location.

Card or Cards or SweepBank Card or SweepBank Cards: The SweepBank Card, as well as any other cards which may be issued by SweepBank for the duration of this business relationship.

Card ePIN: the four-digit sequence of numbers used as a secret key for authorizing online Card transactions with a 3D Secure merchant through Mastercard Identity Check, according to the relevant provisions of Section 5.4. of Schedule B.

Cardholder: the Customer who has been issued with a Card by SweepBank.

Card PIN: the four-digit sequence of numbers used as a secret key for using the Card.

Currency: the currencies of the SweepBank Current Account opened for you by SweepBank upon the successful completion of the on-boarding process.

Customer: means consumer (natural person/individual) who (i) now or hereafter is an Account holder or has an interest therein; and (ii) now or hereafter applies and subsequently subscribes to services or products offered by SweepBank by concluding the Agreement.

Cut-off Time: such time at the end of a Business Day when SweepBank's systems, whether in whole or in part, are shut down for updating purposes. The Cut-off Time is set at 15.00 CET.

3D Secure Merchant: any person who owns, manages or operates the merchant establishment through a website, who is subscribed to "MasterCard Identity Check", and who accepts online payments for products and/or services purchased through the Merchant's website.

Deposit: to transfer funds into the Account(s).

Device: the mobile phone on which (i) You downloaded the SweepBank Mobile App; (ii) You have access to your Mobile Account; and/or (iii) You have registered and use through Apple Pay or Google Pay (if applicable) or through the SweepBank Platform for Mobile Contactless Payments: (a) Your SweepBank Debit Card, or, to the applicable extent, (b) any other SweepBank Card issued in your name, or (c) any other debit card issued in your name.

Device Provider: the official manufacturing company of Your Device, whose brand/logo appears on Your Device.

Direct Marketing: form of advertising in which SweepBank provides marketing materials to consumers to communicate information about a product or service.

EEA: The countries within the EU, together with Liechtenstein, Norway and Iceland.

Evidence of your identity: a clear and legible copy of a valid, unexpired, government-issued document containing photographic evidence of identity, specifically either your:

- national identity card (copy of front and back) or local equivalent, and/or
- passport (copy of photo and details).

Help Centre: means the document issued by SweepBank and available to Customer on Website in question and answer format, that introduces customers to SweepBank service or answers common questions.

General Terms: The terms regulating the business relationship between the Customer and SweepBank.

Identification Documents: documents which SweepBank can rely on as evidence of your identity and/or permanent residential address, access to which can be required as part of your account opening documentation or at any stage of the business relationship with SweepBank;

List of Prices and Services: means SweepBank's list of due charges and applicable interests from time to time relating to your use of the Service.

MasterCard Identity Check: Mastercard® Identity Check™ is a payment method for strong customer authentication for Internet payments provided by Mastercard Europe S.A., which should be used whenever the merchant requires this authentication method. It provides a suite of security technology solutions that use EMV 3DS2 authentication standards based upon two (2) alternative authentication methods: (1) the biometric authentication as principal method of authentication, and (2) the one-time-password provided according to section 5.4. of Schedule B along with the Card ePIN as secondary method of authentication in case of failure of the principal method of authentication.

MasterCard Identity Check Data: the Cardholder's data as better described and referred to under numbers (1) and (2) of the definition of "MasterCard Identity Check" above.

Mobile Account: the secure area within the SweepBank Mobile App, which gives you access to your Profile and the different services offered by SweepBank.

NFC: Near Field Communication technology that allows contactless data transfer between two NFC enabled devices to make contactless payments.

Opening Deposit: the first payment you make into the SweepBank Current Account(s).

Opening Hours: SweepBank's Customer Support Centre is currently open twenty-four hours a day, seven days a week.

Opening Hours may change from time to time as notified on SweepBank's Website.

Payment Initiation Service Provider ; a payment service provider pursuing business activities of Payment Initiation Services.

Payment Initiation Service: a service rendered by Payment Initiation Service Provider to initiate a payment order at the request of the Customer with respect to Accounts.

Personal Data: the personal data of the Customer as defined under SweepBank's Privacy Policy.

Pin code: the four-digit sequence of numbers used as a secret key for accessing the Customer's Mobile Account, when used in conjunction with your User ID.

Politically Exposed Person- a natural person who is or has been entrusted with a prominent public function (including government senior official, head of state administrative unit (municipality), head of government, minister (deputy minister or deputy minister), state secretary or other high level official in the government or state administrative unit (municipality), parliament member, (board) member of management of political party, judge at the constitutional court, supreme court or other level court (member of court institution), council or board member of higher audit institution, council or board member of the central bank, ambassador, authorised clerk, highest ranking officer in armed forces, council or board member of state joint stock company, head of international organisation (director, deputy director) and board member or a person taking a similar position in the same organisation), and includes such individual's family members (including a spouse, spousal equivalent, child, the child of a spouse or a spousal equivalent, grandchildren, parents, grandparents and siblings) or persons known to be close associates of such persons, whether in business or other close relationship (including a person who is a shareholder in the same company of such person or an owner of a legal entity established in favour of such person. Persons shall be considered to fall within this definition until twelve months have passed from the cessation of the functions referred to in the first sentence of this definition);

Profile: your Accounts and transaction details as a SweepBank customer.

Real time: immediate processing.

Security Details or Personalized Security Features: the User ID, the Pin code, and the fingerprint agreed with SweepBank to log onto the SweepBank Mobile App in accordance with the applicable provisions of Schedule D – Conditions for Mobile Banking, the Card PIN, the SweepBank Card's Security Number, and any of the MasterCard Identity Check Data.

When referred to the authorization of credit transfers (including the Top Up Feature), the Security Details shall include the Pin code and the fingerprint agreed with SweepBank to log onto the SweepBank Mobile App in accordance with the applicable provisions of Schedule D – Conditions for Mobile Banking

When referred to the authorization of payment transactions through the Card, the Security details shall include, the fingerprint agreed with SweepBank to log onto the SweepBank Mobile App, the Card PIN, the SweepBank Card's Security Number, and any of the MasterCard Identity Check Data.

SEPA: The Single Euro Payments Area.

Service: the banking service we agree to provide to you under this Agreement from time to time.

Statement: a formal record listing all the transactions on your Account for a pre-determined or selected time-period, including withdrawals, deposits, interest earned on your Account (if applicable), deposits of a SweepBank Term Deposit on maturity, withholding tax deductions on interest earned (if applicable) and other account activity as may be applicable.

Statement of Fees: a formal listing all fees paid by the Customer for the provided Services.

Strong Customer Authentication: an authentication procedure to verify the identity of the Customer or the legitimate use of a payment instrument or the use of a Personalized Security Feature, using two or more elements of two different categories of the categories knowledge (something only the user knows), possession (something only the user possesses) and inherence (something the user is).

SweepBank: Ferratum Bank p.l.c., a public limited company registered under the laws of Malta with number C56251, licensed as a credit institution by the Malta Financial Services Authority (<http://www.mfsa.com.mt/>), with its registered address at ST Business Centre, 120 The Strand, Gzira GZR 1027, Malta. Also referred to as the Creditor.

SweepBank Current Account: the interest free account you hold with SweepBank, as set out further in the specific schedule.

SweepBank's Customer Support Centre: SweepBank's support service centre that can be reached through the message centre or telephone numbers on the Website or the SweepBank Mobile App, by e-mail at help.de@sweepbank.com and by post at Ferratum Bank p.l.c., ST Business Centre, 120 The Strand, Gzira GZR 1027, Malta.

SweepBank Card's Security Number: the security number of three (3) digits as displayed in the back side of the Card.

SweepBank Mobile App: the software that you can install on your own mobile device through which you can:

- Manage your SweepBank Card;
- Check your balances and available funds;
- View your recent transactions;
- Transfer money between your accounts or to third parties' accounts;
- Apply for a range of services being offered by SweepBank.

SweepBank Savings Account: the savings account you hold with us and from which money can be withdrawn immediately, subject to SweepBank's approval.

SweepBank Term Deposit: the fixed term deposit which you have opened and fixed with SweepBank for a defined period as may be established by SweepBank from time to time. The SweepBank Term Deposit will be linked to a determined SweepBank Current Account.

Top Up Feature: The Service offered by SweepBank on Your SweepBank Current Account as better described under Section 3.2. of Schedule A - Conditions for the opening of The SweepBank Current Account And SweepBank Savings Account.

User ID: The Customer's unique verified phone number enabling you to gain access to your Mobile Account.

Virtual Card: The Customer's Card in virtual mode made available on the relevant section of Your SweepBank Mobile APP, to perform online payments under Section 1.5. of Schedule B – Conditions for SweepBank Card.

We, us, our: SweepBank, as defined above.

Website: the commercial Banking Website, currently (or any other URL as we may notify to you from time to time).

Wireless Carrier: the company providing You with the mobile phone connection to the Device.

Withdrawal: to transfer funds out of an Account.

You, your, yours means (i) the Customer, as defined above.

List of Prices and Services

SweepBank access	Basic package
Monthly fee	0 €
Inactive account fee	0 €
Minimum balance required	0 €
Deposit accounts	
SweepBank Current Account	0 €
Printed account statement	10 €
Overdrawn account / unplanned overdraft	0 €
Interests on accounts	
SweepBank Current Account	0%
SweepBank Savings Account	0.2%
SweepBank Term Deposit	
3 Months	0.35%
6 Months	0.5%
12 Months	0.6%
24 Months	0.75%
36 Months	0.9%
Payments	
SEPA transfer	0 €
SEPA Instant	0 €
Card	
Virtual card opening	0 €
Virtual card monthly fee	0 €
Initial plastic card order	0 €
Plastic card monthly fee	0 €
ATM withdrawal*	First 4 free per month, then 2% + 1€/withdrawal
<i>* Note, you may be charged a fee by the ATM operator</i>	
Replacement of lost or stolen card	5 €
Transaction dispute (if determined that customer is liable after losing the litigation concerning a chargeback request)	25 €

Limits	
Daily ATM withdraws	1000 €
Daily card purchases	3000 €
Daily online use	3000 €

Depositor information sheet

Deposits with SweepBank are protected by:	The Depositor Compensation Scheme, established under regulation 4 of the Depositor Compensation Scheme Regulations, 2015
Limit of protection:	EUR 100,000 per depositor per credit institution
If you have several deposits with the same credit institution:	All your deposits with the same credit institution are "aggregated" and the total amount is subject to the upper limit of EUR 100,000
Reimbursement period in case of failure of a credit institution:	15 working days
Currency of the refund:	EUR
Contact information:	Compensation Schemes c/o Malta Financial Services Authority, Mdina Road, Zone 1, Central Business District, Brikirkara, CBD 1010, Malta; Tel (+356) 21441155
Website	www.compensationschemes.org.mt

Ferratum Bank p.l.c. is a public limited company, registered under the laws of Malta with number C56251, with its registered address at ST Business Centre 120, The Strand, Gzira, GZR 1027, Malta. Ferratum Bank p.l.c. is licensed as a credit institution by the Malta Financial Services Authority, Mdina Road, Zone 1, Central Business District, Brikirkara, CBD 1010, Malta (<http://www.mfsa.com.mt/>).

Scheme responsible for the protection of your deposit

Your deposit is covered by a statutory Deposit Guarantee Scheme. If insolvency of your credit institution should occur, your deposits would in any case be repaid up to €100,000.

General limit of protection

If a deposit is unavailable because a credit institution is unable to meet its financial obligations, depositors are repaid by the Depositor Compensation Scheme, in accordance with the regulations. This repayment covers a maximum of €100,000 per credit institution. This means that all deposits at the same credit institution are added up in order to determine the coverage level. If, for instance, a depositor holds a savings account with €90,000 and a current account with €20,000, he or she will only be repaid €100,000.

In addition to the protection described above, deposits may be protected in some cases up to a maximum of €500,000 for six months after the amount has been credited or from the moment when such deposits become legally transferable. In order to qualify for such higher protection, a deposit in excess of €100,000 must meet any one of the following additional criteria:

it comprises:

- monies deposited in preparation for the purchase of a private residential property by the depositor; or
- monies which represent the proceeds of sale of a private residential property of the depositor; or
- it comprises sums paid to the depositor in respect of:
 - a separation, divorce or dissolution of their civil union; or
 - benefits payable on retirement; or
 - a claim for compensation for unfair dismissal; or
 - a claim for compensation for redundancy; or
 - benefits payable for death or bodily injury; or
 - a claim for compensation for wrongful conviction.

More information can be obtained under www.compensationschemes.org.mt

Limit of protection for joint accounts

In case of joint accounts, the limit of €100,000 applies to each depositor. However, deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of €100,000.

Reimbursement

The responsible Deposit Guarantee Scheme is the Depositor Compensation Scheme,

c/o Malta Financial Services Authority, Mdina Road, Zone 1, Central Business District, ,

Brikirkara, CBD 1010, Malta;

Tel: (+)356 2144 1155;3

E-mail: info@compensationschemes.org.mt

It will repay your deposits up to €100,000 within 20 working days until 31 December 2018; within 15 working days from 1 January 2019 until 31 December 2020; within 10 working days from 1 January 2021 until 31 December 2023; and within 7 working days from 1 January 2024 onwards.

If you have not been repaid within these deadlines, you should make contact with the Depositor Compensation Scheme since the time to claim reimbursement may be barred after a certain time limit. Further information can be obtained from www.compensationschemes.org.mt.

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(<http://www.mfsa.com.mt/>).